



JOB OFFER

Position : Quality Engineer

Department:	Quality Assurance
Work location :	Boucherville, Québec
Job status :	Permanent, Full time

The Quality Engineer is primarily responsible for product quality improvement projects and investigations. These tasks will be accomplished by utilizing and interfacing with Lowe's Quality Assurance, vendors, cross-functional departments, nationally recognized testing laboratories, and industry groups. The Quality Engineer will use their knowledge of manufacturing processes and quality systems to drive improvements with vendors. The Quality Engineer will execute stop sales as needed and will escalate product safety issues to Lowe's Quality Assurance and Legal. The Quality Engineer will communicate all stop sales and recalls to the stores.

Responsibilities:

- Analyzes Voice of the Customer data and metrics to identify key opportunities for product and process quality improvements;
- Leads projects to improve customer satisfaction with Lowe's Canada/Rona products;
- Drives corrective and preventive actions with vendors to insure customer satisfaction;
- Analyzes metrics and provides reporting to Merchandising and Vendors;
- Provides product testing support through 3rd party labs or Lowe's QA lab;
- Recommends stop sales to the Manager and Directors;
- Executes and communicates the stop sales to the stores;
- Executes and communicates Health Canada recalls to the stores.

Requirements:

- Bachelor's degree (or equivalent) in engineering or other technical sciences;
- Bilingual in English and French (spoken and written);
- 3+ years of experience as a Quality Engineer in a manufacturing or retail environment;
- Working knowledge of Quality tools (APQP, FMEA's, Control Plans, DMAIC methodology, Root Cause Analysis);
- Manufacturing quality systems knowledge (ISO 9001 or TS16949);
- Advanced skills in Excel, Word, Powerpoint, database applications;
- Technical report writing;
- Effective oral presentations;
- Ability to analyze data with appropriate statistical tools;
- Demonstrated experience leading and/or facilitating projects;
- ASQ Certified Quality Engineer or Quality Auditor preferred;
- Certified Lean/Six Sigma Green Belt or Black Belt preferred.

Working at LOWE'S / RONA, you will benefit many advantages:

- Gym and childhood Center on site;
- Cafeteria;
- Employee discounts
- Flexible hours;
- Benefits and pension plan.

To apply, please visit our website: <https://carriere.rona.ca/offers-emplois>