

AMERICAN SOCIETY FOR QUALITY CONTROL

MONTREAL SECTION 0401, P.O. BOX 444, POINTE CLAIRE-DORVAL, Qc H9R 4P3



NEWSLETTER

OCTOBER 1989

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On The Occasion Of The First
WORLD QUALITY DAY
ASQC Montreal Section Cordially Invites You To

A WINE & CHEESE PARTY

DATE: Wednesday, November 15, 1989
TIME: 7.00 PM.
PLACE: Ecole Technologie Superieur, 4750 Henri-Julien, Montreal
COST: \$10.00 per person
DIRECTIONS: See map below
PROGRAM: Videotape presentations, informal discussions on current Quality topics, suggestions for future activities
CONTACT: Mr. Heinrich Sielmann, Tel. 340-8688, before November 10, if you plan to attend, or for more information

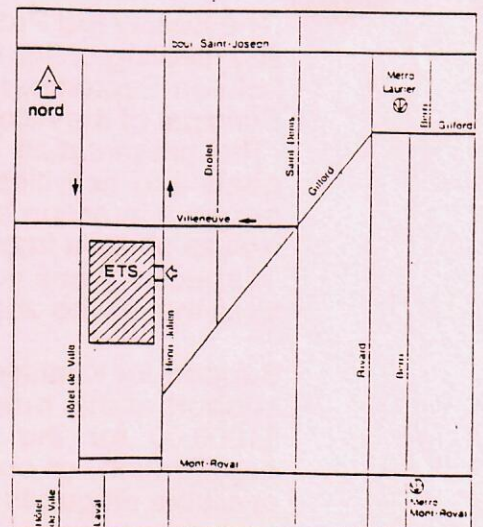
N.B.

For information on World Quality Day see page 2.

4750 rue Henri-Julien (metro Laurier)

Bring a Friend!

NOTE: Le transport par metro est fortement recommande puisque le stationnement aux environs de l'E.T.S. est à toute fin pratique inexistant.



INSIGHTS: WORLD QUALITY DAY

"Quality-For a Better Life" is the theme of the first World Quality Day to be held on November 9, 1989."

The purpose of this day is to encourage various groups in each country to emphasize the importance of quality in daily life as it affects people all over the world. World Quality Day differs from National Quality Month programs in that NQM programs emphasize the national need to become more competitive. As an international day, the basic theme of World Quality Day is cooperation and an attempt to get every individual and group to think of others as "customers" in order to satisfy needs in the "quality" sense.

The World Quality Day organizing committee hopes that many groups in the various nations can create meaningful programs for the local audiences they attempt to reach. These programs might range from simple messages or activities for elementary school children to seminars for industrial or governmental department leaders.

Jim Bossert, chair of the Rochester Section, is head of the U.S. committee that will coordinate the North American effort with the chairs of the Mexican and Canadian groups. Anyone interested in joining this worldwide effort should call Mr. Bossert at (716) 477-3837.

The sponsoring groups of World Quality Day are:

- The American Society for Quality Control (ASQC) for North America
- The European Organization for Quality (EOQC) for Europe
- The Union of Japanese Scientists and Engineers (JUSE) and the China Quality Control Association (CQCA) for Asia
- The Instituto Argentino de Control de la Calidad (IACC) Associacao Brasileira de Controle da Qualidade (ABCQ) for South America
- The New Zealand Organization for Quality Assurance (NZOQA) and the Australian Organization for Quality Control (AOQC) for the South Pacific

SUPPORT YOUR LOCAL SECTION IN THIS EFFORT!! See announcement on front page.



KOALATY KID

The Koality Kid Program at Allion Primary School in Lasalle, was the topic of the first meeting of the 1989-1990 session of the Montreal Section. The meeting was held on September 20, 1989, at the Hilton Hotel in Dorval. Mrs. Kathy Prokosh, Principal of the Allion School was the guest speaker.

The presentation included a comprehensive description of the background, goals and activities of the Koality Kid program along with a videotape of the program in action at Allion School. In attendance were quality professionals as well as officials from the education sector.

A special "thank you" to Mrs. Prokosh for an very informative presentation and to all those who attended.

Support for Koality Kid program: ASQC is requesting monetary contributions in support of this program. The Montreal Section has approved a contribution of \$1000.00 for the 1989-1990 year. By contributing \$5.95US an individual, organization, or company can sponsor a Koality Kid. Additional information is available on pages 5 and 6.

TENTATIVE PROGRAM FOR REMAINDER OF 1989-1990

FEBRUARY: Plant tour of Monsanto Chemicals, Montreal
 DATE: To be announced

MARCH: Plant tour of GFI-DOMETAL metal stamping, Pointe Claire
 Presentation/discussion on Quality
 TENTATIVE DATE: March 9, 1990

APRIL: Plant tour of GE Bromont, Quebec.
 Compressor and Airfoil Div. Presentation on GE's
 Quality Program
 TENTATIVE DATE: April 18, 1990

MAY: Plant tour of Philips Information Systems,
 computer assembly plant, St. Laurent, Quebec.
 Discussion/presentation on Philips Quality.
 TENTATIVE DATE: May 16, 1990

EDUCATION/TRAINING: .

Reminder: Application deadlines for ASQC certification exams are as follows:

<u>EXAM DATE</u>	<u>APPLICATION DEADLINE</u>
CRE/CQT/CMI March 3, 1990	January 12, 1990
CRE/QEIT/CQA June 2, 1990	April 6, 1990

Quality Assurance Courses: Concordia University

<u>COURSE</u>	<u>START DATE</u>
QUAL 206 Quality Management	January 1990
QUAL 209 Product Cost Control	January 1990

For more information contact office of Dean of Engineering, Concordia University, Tel. 848-3056



ANS
D'EXCELLENCE

CERTIFICAT EN ASSURANCE DE LA QUALITÉ

Offert par L'ÉCOLE DE TECHNOLOGIE SUPÉRIEURE

Établissement universitaire fondé en 1974, l'École de technologie supérieure (ETS) est une constituante de l'Université du Québec. L'ETS se distingue par un ensemble de caractéristiques (vocation axée sur l'ingénierie d'application et liens étroits avec l'industrie) qui font d'elle une véritable "université technologique".

• Objectifs du Certificat

Le programme de certificat, de nature multidisciplinaire, vise à donner au candidat une compétence additionnelle le rendant capable dans le secteur industriel de son emploi de préparer et de mettre en marche un programme d'assurance de la qualité, d'apporter, lorsque nécessaire, les modifications requises à un programme existant et de superviser et contrôler les opérations relatives au domaine de la qualité.

• Clientèle visée

Les personnes se trouvant actuellement sur le marché du travail et occupant ou désirant occuper des fonctions techniques ou de direction dans le domaine de l'assurance qualité.

• Conditions d'admission

Être titulaire d'un diplôme d'études collégiales (DEC) dans un des programmes appropriés ou posséder des connaissances techniques appropriées, une expérience industrielle jugée pertinente et être âgé d'au moins vingt-deux ans.

• Programme des cours

Le programme est constitué de dix (10) cours de trois (3) crédits chacun (30 crédits au total), dont les matières concernent les grands sujets suivants:

- Assurance de la qualité (offert en janvier 1990)
- Gestion de la qualité
- Probabilités et statistiques (offert en janvier 1990)
- Contrôle statistique de la qualité
- Gestion et techniques d'inspection (offert en mai 1990)
- Informatique de gestion (offert en janvier 1990)
- Méthodologie de l'analyse expérimentale
- Métrologie et essais non destructifs (offert en janvier 1990)
- Fiabilité et maintenabilité
- Méthodes de communication (offert en janvier 1990)
- Projets en collaboration avec l'industrie
- Un cours choisi dans le répertoire des cours de l'ETS

DATE LIMITE D'ADMISSION POUR LA SESSION D'HIVER (JANVIER 1990) DÉBUT NOVEMBRE

• Pour plus d'informations, appelez au bureau du registraire, (514) 289-8888 ou contacter le professeur Y. Youssef au département de génie mécanique 289-8855

Sponsor a Koalaty Kid

Corporate and individual support are needed for the **Koalaty Kid** program, a quality- and learning-oriented program for schoolchildren.

The **American Society for Quality Control** has developed and is implementing an educational program for children called "Koalaty Kid."

ASQC headquarters has formed partnerships with several ASQC sections to introduce the Koalaty Kid program. Twenty-seven schools in the United States and Canada are now using the program, which began in fall of 1988.

There are five basic components of the quality-oriented program, created at Carder Elementary School, the school in Corning, NY, that served as ASQC's pilot program model:

- ① Heavy emphasis on reading, the cornerstone of all learning.
- ② Building a healthy sense of self-worth in students.
- ③ Involving parents and other members of the community in the learning process.
- ④ Instilling a sense of responsibility and the work ethic in students by making them part of the school management team.
- ⑤ Reinforcing responsibility and good work habits by emphasizing the value of putting forth the best effort the first time.



Koalaty Kid is a progressive program, designed to carry over from one school year to the next. Phase 2, to begin this fall, is now in the planning stage.

Teachers report having much success with their Koalaty Kids so far, and plans are being made to test the children to determine the extent to which the program increases their self-esteem and desire to read.

Several companies interested in providing students with a quality education have contributed grants totaling \$27,010 to support the first year of Koalaty Kid in the pilot schools. However, despite generous grants from IBM, Corning Glass Works, Northern Telecom, Warner Lambert, Amoco Chemical Company, Xerox, Dow Chemical, Perry Mill Supply, and several ASQC sections, the Koalaty Kid program operated on a deficit. ASQC is seeking additional corporate support to decrease the financial burden of sections sponsoring Koalaty Kid schools and to turn phase 2 plans into reality. Companies interested in making a donation to the Koalaty Kid program should contact Lynn Kallas at ASQC headquarters, (800) 248-1946.

In addition, you as an individual can contribute to the Koalaty Kid program by "sponsoring" a child for \$5.95. Simply turn the page, fill out the coupon, and send it to the address shown along with your check. Your contribution of \$5.95 will supply one Koalaty Kid with the materials needed for the upcoming school year. In return, you will receive a certificate commemorating your contribution.

Finally, if you choose not to make a contribution at this time but would like more detailed information, simply mark the appropriate space on the coupon and send it to us.

Thank you for your contribution to the Koalaty Kid program.

Dear Quality Professional:

I am convinced that the Koalaty Kid program is a superior vehicle for rekindling the American commitment to quality while promoting quality education in the United States. I expect the program to mushroom in the next few years, to the point where it is well-known throughout the country for its success in inspiring schoolchildren to do a quality job while improving their self-esteem.

Reports from the 27 Koalaty Kid schools verify that children are excited about being "top koalaty," and as a result are more zealous than ever about learning.

ASQC headquarters staff is diligently planning phase 2 of the Koalaty Kid program. I ask your assistance in implementing phase 2, and providing materials for the Koalaty Kids. Would you please consider sponsoring a Koalaty Kid? A contribution of \$5.95 is all that is required to supply one Koalaty Kid with the materials he or she needs for the second year of the program.

Thank you for the support that I know you are eager to provide. ASQC appreciates your commitment to quality and assistance in promoting quality in education. Please complete the Koalaty Kid pledge form below and return it to ASQC with your contribution.

Kindest Regards,



John E. Condon
President-Elect
American Society for Quality Control

KOALATY KID SPONSOR FORM

YES, I would like to sponsor

_____ Koalaty Kid(s)! @ \$5.95 x _____ (number of kids you would like to sponsor) = \$ _____

Please make your check payable to: Koalaty Kid Designated Fund

Please send me more information about the Koalaty Kid program.

NAME _____

ADDRESS _____

PHONE NUMBER _____

Mail this form with your check to: Attn: Sponsor a Kid Fund
American Society for Quality Control
310 West Wisconsin Avenue
Milwaukee, WI 53203



A.S.Q.C. SECTION 0401 (MONTREAL)

P.O. BOX 444

POINTE CLAIRE - DORVAL P.Q. H9R 4P3

1988-89

Membership Application

American Society for Quality Control

MEMBER GRADES

Members must be 21 years of age, a graduate of a college or university, or have had six years or more of increasingly important experience.

Associate members must be 18 years of age and interested in the field of quality.

Students must be 18 years of age and currently enrolled (four-year limit).

Annual dues include a one-year subscription to *Quality Progress* magazine.

Important Note: The ASQC fiscal year runs from July-June. New memberships are put into effect upon receipt of application with payment. Individuals are required to pay a full year's dues with their initial application for membership. Those individuals accepted for membership during the second (Oct.-Dec.) or third (Jan.-Mar.) quarters of the membership year will receive a 25% or 50% credit of basic dues on their renewal notice for the following fiscal year. No credit is given for division memberships. All members are billed prior to July 1 for the next year's dues. Memberships are processed on a monthly basis.

Directions: Please fill out this form and return it to ASQC, 310 W. Wisconsin Avenue, Milwaukee, WI 53203. A check for total dues, including divisions and options, should accompany this form (U.S. currency). Membership is on a fiscal year July 1, 1988 through June 30, 1989.

Preferred mailing address: home business

PLEASE PRINT IN BOXES

last name

first name middle initial

home address

city

state/province zip/postal code

country

home telephone area code

Social Security no. - -

date of birth month day year

organization/company name

job title

address

city

state/province zip/postal code

country

business telephone area code

Company's principal product/service _____

Number of employees at your location _____

Section choice _____ (see back of form).

Unless otherwise specified, you will be assigned to an appropriate local section based on your geographic location.

Job Function

Please circle the job function which best describes your job. Use index on following page to determine your SIC number.

- | | | |
|--------------------|-------------------------|--------------------------|
| 1. Administration | 13. Financial | 25. Public Relations |
| 2. Analysis | 14. Inspection | 26. Purchasing |
| 3. Assembly | 15. Laboratory | 27. Quality Assurance |
| 4. Audit | 16. Management | 28. Quality Control |
| 5. Consulting | 17. Maintenance | 29. Q.C. Laboratory |
| 6. Construction | 18. Mgt. Info. Services | 30. Rel/Avail/Maint |
| 7. Coordinating | 19. Manufacturing | 31. Research |
| 8. Data Processing | 20. Marketing | 32. Safety |
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| 10. Engineering | 22. Operations Research | 34. Teaching/Instruction |
| 11. Environment | 23. Product Assurance | 35. Technical |
| 12. Fabrication | 24. Programming | 36. Testing |

SIC Number _____ (see following page).

▶ **IMPORTANT:** I was referred to ASQC by _____ (member number) _____ (name)

Member number must be included for recruiter to receive credit.

OVER
Please complete both sides of form.

ASQC is as close as your local Section

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Section-Quebecoise • ATLANTIC PROVINCES 0401 Montreal • 0105 Pine Tree State (ME) • 0404 Section Quebecoise • FOREIGN COUNTRIES International Chapter #1

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- Member \$52.00 Past Member \$52.00 _____
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 Yes, I would like to receive *Quality Progress Magazine* _____

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 The Quality Review \$36.00 _____
 (foreign subscriptions must add \$12.00 mailing fee)
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Preferred mailing fees outside U.S. for *Quality Progress* magazine:

- Foreign countries (air mail) \$40.00 _____
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4. FINAL TOTAL dues (part 1 + 2 + 3) \$ _____

Please add base membership fee to division dues, plus any optional fees and make your total check/money order (U.S. funds) payable to:

American Society for Quality Control
 310 W. Wisconsin Ave.
 Suite 500
 Milwaukee, WI 53203
 414-272-8575

signature _____ date _____

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6090 Newman, Lasalle
PQ, H8N 2S3
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Caza, Jean
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PQ, J4H 3N2
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359 Terry Fox Dr, Kanata
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Imperial Tobacco Ltd

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ONT, N1G 3N8
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