

NOV 91

American Society for Quality Control

Montreal Section 0401, P.O. Box 444, Pointe Claire - Dorval, Qc. H9R 4P3

NEWSLETTER

NOVEMBER

DINNER MEETING DINNER MEETING DINNER MEETING DINNER MEETING

YOU ARE CORDIALLY INVITED TO AN INFORMATIVE
DINNER MEETING ON:

AN INTRODUCTION TO ISO 9000

OUR GUEST SPEAKER WILL BE: MR. DENIS PRONOVOST
QUALITY MANAGEMENT INSTITUTE
AND ACADEMIA QUALITAS

LOCATION: DAYS INN
4545 COTE VERTU
ST. LAURENT
-JUST OFF THE TRANS CANADA HWY

DATE: DECEMBER 11, 1991

TIME: 6:00 P.M.

A FULL ROAST CHICKEN DINNER WILL BE SERVED. DESSERT AND
COFFEE INCLUDED. A CASH BAR WILL ALSO BE AVAILABLE.

COST: \$30.00 PER PERSON

REGISTER RIGHT AWAY! PREREGISTRATION MUST BE RECEIVED
BY 5 P.M. DECEMBER 3RD, 1991. RESERVATIONS WILL NOT BE
ACCEPTED AT THE DOOR.

PLEASE RESERVE YOUR PLACE BY CALLING SAM WEISSFELNER AT
340-7034 LEAVING YOUR NAME AND NUMBER WHERE YOU CAN BE REACHED.

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29 October 1991

EDUCATION ACTIVITIES

BURSARY AWARDED AT ETS GRADUATION CEREMONY

On October 25th, Mr J.P. Amiel presented, on behalf of the Montreal section, a \$250 award to **MME LINE LAMARRE**. Mme Lamarre has just completed her undergraduate certificate program in Quality Assurance offered by the Ecole de technologie supérieure (ETS), a constituent of the Université du Québec. She was chosen to receive this year's award based on the excellence of her academic record and the quality of her term project entitled "Implantation d'un système de suggestions dans le cadre d'un processus d'amélioration continue de la qualité chez Asten of Canada". (Implementation of a suggestion program as part of continuous quality improvement process at Asten Canada.)

The award, which also includes a one year membership of the ASQC, was given during the 1991 graduation ceremony held at the hotel Quatre saisons. The ASQC Excellence Award was one of the many distributed on that afternoon by 42 organizations and companies.

The Montreal section of the ASQC is very proud to be associated with the only two complete Canadian University programs in Quality. ETS offers a Quality Assurance Certificate in french while Concordia University (Loyola Campus) is offering a Quality Control Certificate in English.

The Montreal section, as part of its outreach plan to these two academic communities, began development of the award about three years ago, to encourage students to develop in the field of quality and to advertise the ASQC section to the community. **MR. YOUSSEF A. YOUSSEF**, Education chair and professor at the ETS, has been working with Concordia University and the ETS, on finalizing the details of the award.

Selection and award to a student of the Certificate program in Quality Control at Concordia University should soon follow.

Jean-Pierre Amiel and Youssef A. Youssef

ASQC VISIT TO PHILIPS

A visit to the manufacturing facilities of Philips was conducted on October 23rd. ASQC members and guests were provided with an excellent presentation on the development and growth of the Philips "International Competence Centre", and the importance of Quality in living up to this distinctive title.

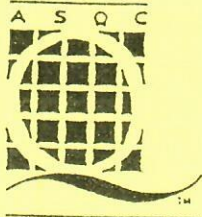
After only entering the personal computer business in 1984, Philips has grown steadily to the point where they are now ranked #12 in the world, with 250,000 units of production in 1991. It was interesting to note that the vast majority of the PC's produced in the 200,000 square foot Montreal facility were being shipped to Europe and the United States for sale.

The highly competitive nature of these markets was presented as a strong motivating force in the production of high quality personal computer products. This commitment to quality was seen throughout our evening visit. The drive to achieve a Quality Management System compliant with the ISO 9001 Standard, and ongoing application of metrics data, were clear examples of this attitude being implemented.

The highlight of the evening was a guided tour of the complete PC manufacturing line. We were able to witness the highly automated front end of the process where the motherboards were fabricated, on through the various stages of assembly and burn-in, down to final testing and packaging. The evening was culminated with a demonstration of some of the current line of Philips PC products, including their latest CD ROM machine.

The entire Philips presentation team was thanked for a most enjoyable and informative evening.

Sam Weissfelner



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To :

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