

American Society for Quality Control

Montreal Section 0401, P.O. Box 444, Pointe Claire - Dorval, Qc. H9R 4P3

NEWSLETTER

THE MONTREAL SECTION OF ASQC IS PLEASED TO ANNOUNCE THE FOLLOWING TWO EVENTS WHICH OUR PROGRAMS AND ARRANGEMENTS COMMITTEE HAS ORGANIZED. ALL OUR MEMBERS, NEW AND OLD, ARE ENCOURAGED TO JOIN US!

OFFICERS 1991/2
Chairperson:
Denis MARTIN
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George ANDREWS
Canadian Marconi Co.
(514) 341-7630 ext. 4629

EVENT!!! EVENT!!! EVENT!!! EVENT!!! EVENT!!!

JOINT MEETING BETWEEN THE MONTREAL SECTION AND THE SECTION QUEBECOISE

FORUM: CERTIFICATION OF QUALITY PROGRAMS AND AUDIT WHAT? WHO? AND WHY?

GUEST SPEAKERS:

- G. BELAND, Conseil Canadien des normes (CCN/NCC)
- D. PRONOVOST, Quality Management Institute (QMI-CSA)
- F. LAMBERT, Bureau de Normalisation du Québec (BNQ-GQCQ)
- R. DENOM, Services Professionnels Warnock Hersey Ltée.
- J. LITTLEJOHN, Office des Normes Générales du Canada (ONGC/
CGSB)

WHERE: Centre de recherche industriel du Québec (CRIQ)
8475 rue Christophe-Coulomb, Montreal

From East or West Metropolitain, take the Christophe-Coulomb exit then north one block, then right on Jacques Casault.

WHEN: Tuesday, March 17th, 1992

TIME: 7:00pm

COST: \$5.00 at the door

RESERVATIONS: Sam Weissfelner, 340-7034
JP Amiel, 280-5412

Come ask those questions you've wanted to ask
or just come and listen.



1990-91
LEVEL IV
TOP ACHIEVER

SECOND EVENT!!! SECOND EVENT!!! SECOND EVENT!!! SECOND EVENT!!!

TOPIC: BOEING'S NEW QUALITY
SYSTEM: THE D1-9000.

GUEST SPEAKER: Allen Windley
Boeing Commercial Aerospace

WHEN: April 15th

WHERE: STCUM
8845 St. Laurent (North of Crémazie)

To get there: -exit at St. Laurent from Metropolitan West
-exit at St. Hubert from Metropolitan East

TIME: 7 p.m.

INFORMATION AND RESERVATIONS: Sam Weissfelner 340-7034
Jean Pierre Amiel 280-5412

COME ASK, COME LISTEN, COME LEARN !!

ANY MEMBER (NEW AND OLD) INTERESTED IN WORKING ON
NEXT YEAR'S EXECUTIVE COMMITTEE SHOULD CALL
DENNIS MARTIN OR CHARLES ALTMAN. PHONE NUMBERS ARE
ON THE FIRST PAGE.



Bureau
de commerce
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Montreal
Board of Trade



Federal Business
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de développement

Canada

BUSINESS BREAKFASTS

A new series of breakfast sessions designed to provide business professionals and managers with a variety of techniques to enhance management style and productivity. An ideal opportunity to network, to pick up some new ideas and to bring clients and employees together.

- Thursday, March 5, 1992 **COURTESY: PROFITABLE & ENJOYABLE (Bilingual)**
JEAN-MARC CHAPUT
Renowned motivational speaker
- Thursday, March 19, 1992 **HOW TO USE HUMOUR FOR BUSINESS SUCCESS (in French)**
ANDRÉ DESCHENAUX
Association de l'humour appliqué
- Thursday, April 23 1992 **PRODUCTIVITY THROUGH READING DYNAMICS FOR BUSINESS PROFESSIONALS (Bilingual)**
JOEL BONN
Director General, International Dynamic Reading Institute - Evelyn Wood Reading Dynamics®
- Thursday, May 21, 1992 **NETWORKING, A POWERFUL MARKETING TOOL (Bilingual)**
ALEX HARPER
President, The Montreal Board of Trade

Tickets: \$25* each/ Tables of 8 \$200*
Complete series \$90* per person
Tables of 8 may be reserved for the complete series
* Includes 7% GST R107606220
Cancellations accepted up to three full working days prior to the event. Substitutions accepted at any time.

Location:
Le Centre Sheraton
1201 René-Lévesque West, Montreal
Salon Point de Vue, 37th floor

Time: 7:30 a.m. to 9:00 a.m.

Registrations and information - **878-4651**

REGISTRATION FORM

Please reserve ticket(s) as follows:

	Ticket(s)	Table(s)
March 5	_____	_____
March 19	_____	_____
April 23	_____	_____
May 21	_____	_____
Complete series	_____	_____

Credit card number: _____

Expiration date: _____

Name: _____

Title: _____

Firm: _____

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City: _____ Postal Code: _____

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Enclosed is my cheque for \$ _____ payable to The Montreal Board of Trade

Please charge to my credit card:

- American Express Diners Club enRoute
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Please return to:

Business Breakfast Series
The Montreal Board of Trade, 1080 Beaver Hall Hill
Suite 710, Montreal, Quebec H2Z 1S9
Tel.: 878-4651 Fax: 878-2262

ASQC VIDEO NIGHT

An evening devoted to the viewing of quality-related videos was held on February 19, 1992. The modern audio-visual facilities of the MUCTC were utilized for this event.

Participants were asked to select from a list of videos provided by various members and sponsors. These included:

- * Quality or Else
- * Right the First Time
- * Qualité - Clé du Succes
- * Gérer La Qualité
- * Quality Through Continuous Improvement
- * Beyond Customer Satisfaction
- * If Japan Can Why Can't We
- * The Japan They Don't Talk About

Two video rooms were made available so that a choice of subjects and titles could be watched in flexible combinations.

Discussions were also held between showings which allowed for members and participants to explain some of their personal perspectives of quality in the workplace. This lively discourse became a welcome addition to the evenings activities.

A S Q C

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PRESS

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Quality Engineering Statistics

Robert A. Dovich

Quality Engineering Statistics is a compendium of many of the statistical tools and tests used by quality and engineering professionals. It is a practical handbook that lists significant statistical methods, outlines assumptions for testing, and provides formulas and completed examples. The book is ideal for engineers who know what type of test to perform but need an easy-to-use reference to help complete the task. Readers should have an understanding of basic statistics. A bibliography contains references that can provide the necessary theory and mathematical foundations. This book is an ideal companion for those studying for the Certified Quality Engineering examination. 1992. Softcover. Item H0679.

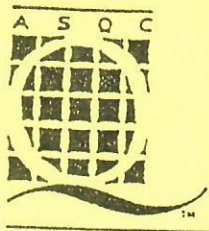
Member Price \$17.95 List Price \$19.95

The Deming Vision: SPC/TQM for Administrators

Gary Fellers

This book offers new insight into the Deming philosophy. It does not replace Deming's work, but provides the unifying theory executives need to pull Deming's ideas together for implementation. Author Gary Fellers shows top executives how to take the "follow me, I have a road map" approach. He uses many actual numerical and administrative examples. In addition, he emphasizes productivity, costs, job satisfaction, and administrative efficiency. Quality transformation takes time. The Deming Vision gives you a vision of that transformation and a strategy for its success. 1992. Hardcover.

Item H0666 Member Price \$23.95 List Price \$25.95



MONTREAL SECTION
P.O. BOX 444, POINTE CLAIRE
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To: