



ASQC
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1991-92
LEVEL IV
TOP ACHIEVER

American Society for Quality Control

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NEWSLETTER

JANUARY 1993

HAPPY NEW YEAR TO ALL OUR MEMBERS

RELIABILITY IN AERONAUTICS - CANADAIR

WHERE: CANADAIR-BOMBARDIER INC.
1800 Boul. Laurentien
Ville St-Laurent

WHEN: Wednesday, 20 January 1993

TIME: 7:00 PM

RESERVATIONS: S. WEISSFELLNER (514) 340-7034
JP AMIEL (514) 280-5412

Reliability efforts of the aeronautics industry will be the focus of this joint meeting with the section Quebecoise of the ASQC. This visit will include a 30 to 45 minute presentation and a plant tour. Please reserve your place ahead of time.

There have been substantial developments in the field of Food Quality Assurance. Total Quality Management (TQM), Hazard Analysis Critical Control Point (HACCP) and ISO 9000 have all become familiar terms. In order to know how well the food industry is positioned to address these new QA challenges, particularly in small and medium-size companies, Professor Inteaz Alli of the Food Science Department of McGill University (Macdonald campus) is conducting a survey on the subject, and he has prepared an information booklet on HACCP and TQC for distribution to these industries.

If your company is interested in this subject, or wishes to participate in this survey and receive the booklet, please contact Dr Inteaz ALLI at (514) 398-7920 (Fax: (514) 398-7977).

- Q -

The 1993 National Quality Month (NQM) fund-raising campaign officially kicks-off the first week of January. All previous donors and those on the NQM Bulletin mailing list will receive a letter and fund-raising information during that week.

The NQM department has set a goal to increase ASQC section as well as individual participation in the campaign. In 1992, 68 of the then 225 ASQC sections contributed to the fund, and only a handful of individuals made personal contributions. The main purpose of National Quality Month is to promote quality awareness and its application within all organizations. The funds raised allow for the production of campaign literature and promotional materials, the NQM Bulletin, the NQM campaign planning guide, The Quality Forum Broadcast and materials, the ASQC/Gallup survey, and the entire NQM campaign administration costs.

Fund categories are as follows: President's circle \$7,500 and more; Sponsors \$2,500 to \$7,499; Supporters \$1,000 to \$2,499; Contributors \$250 to \$999; and a new category.... Friends \$25 to \$249.

For more information please contact ASQC's NQM department at 1-800-248-1946.

- Q -

At the November meeting held at MTI Canada, members were presented the latest in metrology equipment including Coordinate Measuring Machines and SPC data collection. Our special thanks go to Mike BASTEF and Gerry SEGUIN for their excellent presentation.

- Q -

It's still in the pilot stage, but the Q+ project described by Jerry TARASOFSKY (of MAGE) in December appears to be a very good government program. Basically, all departments of a participating company become actively involved in a quality improvement project which starts by a diagnosis of the organization using a computerized questionnaire. This evaluates the organization in areas similar to the Malcom Baldrige Award and the Canada Award for Business Excellence, except that a rating is given for each category and it becomes the baseline for improvement. This extensive analysis involves interviews, focus groups, a survey of the company climate and operations.

The process highlights the need or the refinement of all types of quality indicators of the organization's health. So far, the pilot project, involving 13 companies in the electronic, computer and apparel industries, has raised a lot of interest. A diagnostic of the project is due in February 1994 and analysis and final decision on continuation of the program is not expected until late 1994.

- Q -

Ten persons wrote the Certified Quality Engineer (CQE) and 17 the Certified Quality Auditor (CQA) exams. When's your turn? For information contact Alok BATTACHARYA at (514) 341-7630 ext. 4237.