



ASQC
Montreal Section 0401
P.O. Box 444
Point-Claire-Dorval
Québec, H9R 4P3

NOTICE
OF
ANNUAL ASSEMBLY

OFFICERS 1993/94

Chairman:

Charles ALTMAN
GFI Inc.
630-4877

Vice-Chairman:

Inteaz ALLI
McGill University
398-7920

Secretary:

Sam WEISSFELNER

Treasurer:

Rob FAIRBAIRN
Professional Pharmaceutical
631-7710

Newspletter:

Denis MARTIN
Avon Canada
695-3371 ext 2457

Examining:

Alok BATTACHARYA
Canadian Marconi
341-7630 ext 4237

Education:

David TOZER
694-2830

Youssef YOUSSEF

Ecole de Technologie Supérieure
289-8980

Membership:

Charles CHEUN
CP Rail
395-5880

Programs & Arrangements:

Gilbert COLL
428-2497

Paola L. HAWA

337-5220

SMP Coordinator:

Nutan KALIA
Securiplex Technologies Inc.
633-1000 ext 3138

Directors:

Jean-Pierre AMIEL
STCUM
280-5412

Joan KAHN

McGill University
937-8890

Associates:

Raymond DYER
ICI Forest
397-6190

Douglas MORGAN

Kraft General Foods
856-5038

Armand TRAHAN

Trans Continental Printing
637-6041

Mysterious, exotic, well... different at least. That's what the Annual meeting menu will be this year. The Section will be holding its meeting at a restaurant specializing in Algerian and North-African cuisine.

DATE: TUESDAY, 19th April 1994

TIME: 6:30 PM

PLACE: **AU COIN BERBERE**
73, Duluth est
Montreal, (514) 844-7405
(Between St-Laurent and Colonial street)
(Within a couple of streets of the Mt-Royal Metro)

COST: \$10.00 (Commitment fee)

AGENDA

1. Call to order
2. Introduction of the Executive
3. Chairman's report
4. Treasurer's report
5. Chair reports
6. Election of new officers
7. Closing

YOU MUST RESERVE IN ADVANCE !!

For reservations and information call:

JP AMIEL (514) 280-5412

MENU:

- ☆ Various salads
- ☆ A small glass of Sangria
- ☆ Choice of :
 - o Vegetable Couscous
 - o Lamb Couscous
 - o Chicken Couscous
- ☆ Various Morroccan pastries
- ☆ Mint tea or coffee

EXECUTIVE 1994-1995

Montreal - Like Mother Nature, your Section has a ritual in early April, elections are coming up once again.

On April 19th, the Section will be holding its Annual meeting in the serene atmosphere of a local restaurant (see the ad in the Newsletter). This is the chance for you to participate in our orientation and in the developement of future activities.

As per our by-laws, we will be filling a number of positions on the Executive committee. The following executive positions have already been filled:

Chairperson	Inteaz ALLI, MacDonald College
Vice-chair	Sam WEISSFELNER
Secretary	Robert FAIRBAIRN, Professionnal Pharmaceutical
Treasurer	Nutan KALIA, Securiplex Technologies

Mr Youssef YOUSSEF has agreed to act as our liaison with the Section Québécoise.

Here is a list of the remaining committee positions to be filled:

- Education
- Programs and arrangements
- Quality Month
- Newsletter
- Examining *
- Membership
- ISO Coordinnator
- Section Management Program coordinnator

You must be a member in good standing to apply for any of these positions.

* The Examining chair must hold a valid ASQC Certification (CQE, CQA) and will not be permitted to write Certification exams within a two year period.

Send your name and contact information to:

**JP AMIEL
STCUM
8845 St Laurent
Montreal, H2N 1M3**

Telephone: (514) 280-5412

Fax: (514) 280-6004



UNE ORGANISATION INTERNATIONALE D'ENREGISTREMENT

AUX NORMES ISO 9000

RECHERCHE

UN AUDITEUR

Preference sera donnée aux candidats qui:

- **Possèdent une expérience de l'audit**
- **Sont bilingues (Français/Anglais)**
- **Sont prêts à voyager**
- **Possèdent des bonnes qualités de communication et de développement**

Envoyez votre résumé en toute confiance à Laurent Arselin

SGS INTERNATIONAL CERTIFICATION SERVICES CANADA INC.

90 GOUGH ROAD, UNIT 4

MARKHAM, ONTARIO

L3R 5V5

CHAIRMAN'S MESSAGE

Below is a copy of an article published in the Financial Post on Tuesday, March 15, 1994. This is the only article written in English in Quebec. The Gazette did not even mention the launching of the Quebec Total Quality Institute. As far as I know there was neither coverage on radio nor television. I did attend the press conference for the launch and found one thing quite interesting. When the moderator asked if the media had any questions, there was none. It makes you wonder if: (1) the media does not care or (2) they did not understand what was going on! I will leave it to you the reader to decide.

As this is probably my last article as chairman I would like to take this time to thank a lot of people for their time, and dedication. Unlike the recent Oscars I will make my speech short: I would like to thank everyone who receives our newsletter and especially all the people who serve on the executive.

As has been my custom in previous articles, I would like to challenge all the people receiving this newsletter to do their part in creating jobs. As we have seen in the recent fiasco at Hyundai in Bromont, we cannot count on big business to provide long term jobs. We must become entrepreneurs if we want to see real growth. Small business provides a large portion of the jobs in North America. As change agents it is up to us to encourage the companies we work for to look for new opportunities in business. For those who are not working or looking to own their own business, there are government, business associations and banks who can advise you on setting up a company and help in writing a business plan. All you need is one good idea! This is the hardest part.

Best of luck to all!

Charles Altman, ing.
Chairman

Quebec gets 'total quality'

By Robert Gibbens

The Financial Post

MONTREAL — Quebec is getting its own quality management system to help it compete.

The new Quebec Institute of Total Quality is backed by \$1.2 million from business and \$800,000 from the province.

Business backers include Bell Canada, Hydro-Québec, ABB, Royal Bank of Canada, IBM Canada Ltd., Bombardier Inc., G.T.C. Transcontinental Group Ltd., Sico Inc., and Ultramar Canada Inc.

QITQ will manage the "Qualimeter" total quality management tool, based on the U.S. Malcolm Baldrige National

Quality Award, a benchmarking system used by major U.S. firms.

Companies completing full assessment can get QITQ certificates.

Industry Minister Gérald Tremblay said the Qualimeter will hammer home the idea of quality improvement in a company's day-to-day operations.

A company first conducts self-assessment, using a 114-question guide. This in turn will be assessed by QITQ examiners, whose report will point to strengths and weaknesses.

For full QITQ certification, it must accept more detailed assessment and show its operations are world-class.

MEETING NOTICE

DATE: WEDNESDAY, MAY 11, 1994

LOCATION: CIRCO CRAFT
205 BRUNSWICK
POINTE - CLAIRE, QUE.

TIME: 18h00

TOPIC: IDENTIFICATION OF TRAINING NEEDS
THROUGH PROCESS ANALYSIS

PRESENTER: MR. ED BARBOSA, cqe
EMPLOYEE DEVELOPMENT COORDINATOR

TO REGISTER CALL: GILBERT COLL
428-2497

WEDNESDAY MARCH 16, 1994 MONTHLY MEETING

Inclement weather didn't discourage four members from attending an informative meeting on document capture, storage and retrieval, as well as enjoying some finger foods courtesy of our hosts at Bell and Howell. This meeting was of particular interest for those of us who are involved with or are responsible for documentation control and/or configuration management with regards to ease of storage and retrieval of said documents.

With ISO certification comes document control and the systems generally used for control hasn't changed since the dark ages; massive and cumbersome paper files. Members who are tired of reams of paper, misplaced documents, gaps in paper trails and difficulties in retrieving documents when needed are invited to look at one aspect of the technology available to us (on MS-DOS based computer systems).

Again thanks to Andre Kassis, Joseph Gomes and Francois Carrier of Bell and Howell for a very informative evening.

(ps. Thanks to Norm Dickinson for writing this report).