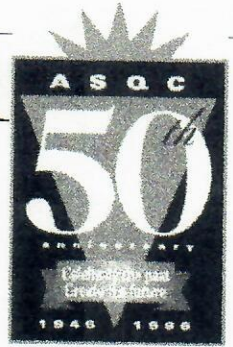


# Montreal Section 0401 Newsletter



July 1996

Volume 47 Issue 9

## Outgoing Chair's Message

Sam Weissfelner - Outgoing Chairman, Montreal Section 1995-1996

After having wound up the year of Section activities with a most enjoyable and entertaining General Assembly evening, I am happy to reflect back over the year and summarize some of our completed achievements and ongoing activities. The new look for our Newsletter has been one of our most visible efforts, and thanks to the dedicated efforts of our Newsletter editor, Neil Asbil, this revitalization has been an unqualified success. We have worked successfully with other ASQC sections and other groups in the Quality field. We have implemented the new Section Management plan format and have achieved most of our planning goals. We have worked to provide our membership easier access to our services by providing a new fixed telephone, fax, E-mail (INTERNET), and mailing address for our membership (and others) to communicate with the Executive. All of these venues have been utilized extensively this past year. Our Programs and Arrangements team provided a full calendar of nine Quality events for our membership. And finally, the Montreal Section Awards Committee awarded its first annual Quality Award to Mr. Joseph Kelada, the internationally recognized author and professor, who has published several texts through ASQC Press.

In other ongoing projects, the section has been active in supporting the initiative for the creation of a CANADIAN body for the qualification and registration of Quality professionals. This effort has been an ongoing one with representatives of the Ottawa section and the Standards Council of Canada.

We have also been selected by ASQC headquarters as one of eight sections to participate in the Target Market Segment project to foster membership in new areas. The Montreal section has selected the Pharmaceutical sector for work in this area.

In summary, it has been a busy year with a great deal of concurrent ongoing activity. As Outgoing Chairman, I wish to sincerely thank all members of this years' Executive for their hard work and support. At this time, it is important to remember that Executive Officers, Committee Chairs and Members, all unselfishly volunteer their time and effort to the Montreal Section of ASQC. It has been an honor and a privilege for me to serve with these individuals.

I would also like to take this opportunity to wish the Incoming Chairman, Rob Fairbairn, and Vice-Chairman, J.P. Amiel, and all other members of the 1996-97 Executive Committee, continued success in the upcoming year.

Sam Weissfelner

## Incoming Chair's Message

Robert Fairbairne - Incoming Chairman, Montreal Section 1996-1997

Hello and welcome to the last (first?!) newsletter of the year! It has been a successful year and a well-deserved thank you goes out to Sam Weissfelner and the entire executive committee for their work during the past year.

The section's new executive committee is already making plans for the start of the new year which will begin at the end of August. As your new chairperson, I look forward to the 1996-97 year and invite you to participate in the exciting events we'll be publicizing in our future newsletters. I hope you are all having a safe and relaxing summer - a quality summer.

Hope to meet you soon...

Rob Fairbairn



## And the winner is...

By: J-P Amiel

Towards the end of last year (our fiscal year), we created two awards of recognition for outstanding contributions on the Quality and the Educational fields. The Awards Committee, consisting of Inteaz ALLI, Charles ALTMAN, David TOZER and chaired by J-P AMIEL, has evaluated all the nominations submitted. It was decided **not** to give an Education Award this year. We also unanimously decided to present our first Quality Award to Mr. Joseph KÉLADA.

Mr. Joseph KÉLADA, our Quality Award recipient, is a Senior member of the Montréal Section of the ASQC and easily fits the profile of the award for his "...outstanding contributions to the enhancement of the Quality profession, goals or activities of the section ...(and has)...demonstrated dedication to the continuing advancement of the quality profession and its principals at all levels in various quality-related activities...". Since his debut in the seventies at the École des hautes études commerciales (HEC) of the University of Montréal, he has been involved in the promotion of quality. He is now a full professor at the Operations and Production Management Education Center where he teaches various courses in quality management at the Certificate, Bachelor, Master and Doctorate levels.

He holds a Mechanical Engineering degree from Alexandria and an M.B.A. from McGill University. He founded **QUALITÉ** magazine (aptly renamed **QUALITÉ TOTALE** in the 90s), at the time the only french language quarterly publication dedicated to quality in Quebec and was its editor for 16 years.

Mr. Kélada has authored many articles on operations management, SPC, TQM and Reengineering and has published three books so far: <<Comprendre et réaliser la qualité totale>> which is used in various

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 Norman DICKINSON

**Programs &  
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**Membership/On-line:**  
 Denis MARTIN  
 Charles CHEUN

**SMP Coordinator:**  
 Douglas MORGAN

**Quality Month &  
 Koality Kid:**  
 Charles ALTMAN

**Awards:**  
 Jean-Pierre AMIEL

**Liaison with Section  
 Québécoise:**  
 Gilbert COLL

**Director:**  
 Youssef YOUSSEF

**An Interview with  
 Dr. Deming**

*REPRINT - Industry Week, January 17, 1994, article by Tim Stevens*

**This is the second of three parts of an interview with Dr. W. Edwards Deming.**

*I*f you read the last installment of this article, you will find it picks up exactly where it left off. If you missed the last installment, well I'm afraid it may be a bit difficult to pick up the thread... *ED*

**IW:** You are an amazing person. How do you keep going? What's your secret?

**Dr. Deming:** I love my work - continue learning, advancement in presentation, advancement in understanding.

**More words of wisdom**

\* "In the world economy, one of our greatest sources of dollars is service - American movies. Money flows into this country from American movies. A service, a good earner."

\* "When a business is not managed as a system, the individual people, teams, divisions, components of various kinds, become independent profit centers, thus destroying the system."

\* "Managing by results, assigning reason to every event, is fatal."

\* "The president of a huge organization said quality is in

**Winner...**

university courses, co-authored <<La gestion des opérations et de la production>>, named best teaching tool by the HEC in 1987 and recently <<Integrating Reengineering With Total Quality>> with the ASQC's own Quality Press where it is fourth on the best-seller list. His latest book is also used the text for the Purchasing Management Association of Canada's **Principals of Quality** course in 12 colleges and universities.

He has lectured on Total Quality not only in Canada, but also in countries around the world including Japan, Korea, Poland, France, Italy, Australia, Mexico and others and has served as a TQM expert for United Nations missions in Morocco and the Ivory Coast.

The Quality Award and a small gift were given to Mr. Kélada, who was accompanied by his spouse, at the May 15 General Assembly of the our Section.

The awards Committee wishes to express whole hearted congratulations and continuing success to Mr. KÉLADA who is on his way to a project in Tunisia **Q**

the hands of his plant managers. Nonsense. The plant manager can only try to get that stuff out today. He tries to meet his quota - that's his worry. It has nothing to do with quality, nothing to do with the design. All he does is try to get that stuff together and push it out the door."

\* "The best for everybody concerned should be the basis for negotiation between persons, competitors, countries. With good management, everyone will be the beneficiary. We want everyone to win. We have to have it that way."

**Lessons for management**

Dr. Deming's 14 points for the transformation of management from Out of the Crisis (1982, MIT Center for Advanced Engineering Study):

1. Create constancy of purpose toward improvement of product and service, with the aim to become competitive and to stay in business, and to provide jobs.

*(Continued on page 3)*

**News of the  
 General Assembly**

*As* a result of some of the activities of the General Assembly, the following are the names of the Executive for the 1996-97 year:

- Chairperson:** Robert FAIRBAIRNE, Professional Pharmaceuticals
- Vice-Chair:** J.P. Amiel, STCUM
- Secretary:** Keith FORCIER, RDC Controls
- Treasurer:** Douglas MORGAN, Kraft General Foods

Also, as per nominations received up to the time of the General Assembly in May 1996, the following are the candidates for the coming year's Committee Chairs:

- ◆ Awards: J.P. AMIEL
- ◆ Education: David TOZER
- ◆ Koality Kid: Charles ALTMAN
- ◆ Membership/On-line: Denis MARTIN
- ◆ Newsletter: Neil ASBIL
- ◆ Programs and Arrangements: Paola HAWA
- ◆ Quality Month: **No candidate**
- ◆ Recertification and Examining: Norman DICKINSON
- ◆ Section Management Program (SMP): Inteaz ALLI
- ◆ Directors: Sam WEISSFELNER

Unless someone contests, these positions will be filled by the members indicated. NOTE the Quality Month Committee Chair is currently open... *Interested??* **Q**

## New Quality Association Going Public

Stephen White - QPrAC Organizing Committee

Over the last couple of newsletters you may have seen articles from your Chair [Sam Weissfelner] relating to a new Canadian quality organization starting up. Well I am pleased to inform you that the Quality Practitioners Association of Canada (QPrAC) is now in a position to seek members.

As you may have read in the previous articles, the quality practitioners in Canada do not have a professional body that represents and informs them of concerns and issues in the Canadian context. The ASQC does a good job of this in the US, but does not do so in Canada. Therefore Canada needed an organisation that would: keep quality practitioners informed of events that affect practitioners to federal and provincial governments and the Standards Council of Canada (SCC). A group of quality practitioners in the National Capital Region have formed such an organisation. QPrAC will, over time, work with quality practitioners across Canada to establish standards and codes of conduct appropriate for the practice of quality disciplines in the Canadian context; strive to become a Strategic Partner of the National Quality Institute (NQI); and be involved in the National Programs for the Certification/Registration of Quality Auditors and Quality Auditor Training Course Providers by having members on the Certification Boards. QPrAC will eventually have a 20 member Board of Directors who will represent all regions of Canada.

The current QPrAC objectives as defined by the Organizing Committee are:

- 1 Act as an advocacy group to government and other stakeholders to:
  - ensure high and consistent standards within the Quality discipline in Canada;
  - ensure that government actions and

decisions are fair and equitable to Association Members; and  
 → ensure that the collective knowledge and experience of the Association Members are considered and influence policy decisions.

- 2 To communicate government and international policies and developments to Association Members.
- 3 To assist the SCC in the development, implementation and evolution of policies and practices affecting the Quality discipline.
- 5 To provide professional certification of individual quality practitioners.

QPrAC also proposes that the organisation should develop a special relationship with like-minded organisations such as the ASQC and Mouvement Quebecois de la Qualité (MQQ). QPrAC may want to operate under the umbrella of the Canada Quality Council or the National Quality Institute as long as it can fulfil the mandate of independently representing the interests of its practitioner members.

The QPrAC Organizing Committee must now establish a membership base and contacts throughout Canada to determine how best to proceed in realizing the interests of quality practitioners from all regions of Canada. Please give your support by becoming a member of QPrAC so that a vibrant and effective professional organisation can be established for all Canadian quality practitioners.

To assist QPrAC, ASQC Montréal has graciously allowed the addition of the QPrAC membership application form to be part of this newsletter. For more information of QPrAC please contact the Organizing Committee Chair-Stephen White at (613) 839-1836 or via E-mail at [swhite@cyberus.ca](mailto:swhite@cyberus.ca)

See application form page 8 (plus additional info on page 7. ED)

## Deming Interview

(Continued from page 2)

2. Adopt the new philosophy. We are in a new economic age. Western management must awaken to the challenge, must learn their responsibilities, and take on leadership for change.

3. Cease dependence on inspection to achieve quality. Eliminate the need for inspection on a mass basis by building quality into the product in the first place.

4. End the practice of awarding business on the basis of price tag. Instead, minimize total cost. Move toward a single supplier for any one item, on a long-term relationship of loyalty and trust.

5. Improve constantly and forever the system of production and service, to improve quality and productivity, and thus constantly decrease cost.

6. Institute training on the job.

7. Institute leadership. The aim of supervision should be to help people and machines and gadgets to do a better job. Supervision of management is in need of overhaul, as well as supervision of production workers.

8. Drive out fear, so that everyone may work effectively for the company.

9. Break down barriers between departments. People in research, design, sales, and production must work as a team, to foresee problems of production and in use that may be encountered with the product or service.

10. Eliminate slogans, exhortations, and targets for the workforce asking for zero defects and new levels of productivity. Such exhortations only create adversarial relationships, as the bulk of the causes of low quality and low productivity belong to the system and thus lie beyond the power of the workforce.

11a. Eliminate work standards (quotas) on the factory floor. Substitute leadership.

11b. Eliminate management by objective. Eliminate management by numbers, numerical goals. Substitute leadership.

12a. Remove barriers that rob the hourly worker of his right to pride of workmanship. The responsibility of supervisors must be changed from sheer numbers to quality.

12b. Remove barriers that rob people in management and in engineering of their right to pride of workmanship. This means, inter alia, abolishment of the annual or merit rating and of management by objective.

13. Institute a vigorous program of education and self-improvement.

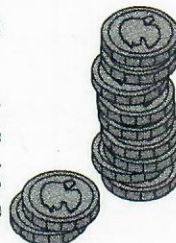
14. Put everybody in the company to work to accomplish the transformation. The transformation is everybody's job.

I hope that you find these article reprints of interest. Any comments can be sent to my attention at the address on page 2. ED

# Attention



Due to circumstances beyond his control (a transfer), Douglas MORGAN who was to have been Section Treasurer for the coming year will not be around to complete this task.



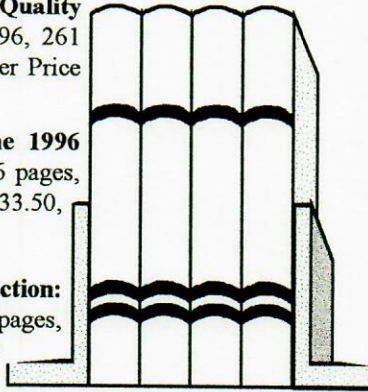
The executive is therefore looking for a replacement. **YOUR HELP IS WANTED.** So, if you: are interested in getting more involved in the Section, are an active member of ASQC's Montreal Section (0401), have some basic accounting knowledge and have an overall awareness of the activities of the section, please contact Rob Fairbairne (or any other member of the executive). Thanks...

## New publications from ASQC Quality Press

**Integrating QS-9000 with Your Automotive Quality System, Second Edition**, by D. H. Stamatis, 1996, 261 pages, ISBN 0-87389-408-1, Item H0951, Member Price \$34.00 List price \$38.00.

**Insights to Excellence: An Inside Look at the 1996 Baldrige Criteria**, by Mark L. Blazey, 1996, 196 pages, ISBN 0-87389-412-X, Item H0955, Member Price \$33.50, List Price \$37.00

**Measuring and Managing Customer Satisfaction: Going for the Gold**, by Sheila Kessler, 1996, 228 pages, ISBN 0-87389-364-6, Item H0926 Member Price \$24.00, List Price \$27.00.



For ordering information call 1-800-248-1946

**Certification gets you recognized.** More companies are using tests and certifications for promotion and employee training. If you don't believe me, look at the back of any ASQC certification brochure to see the companies that use certifications in their personnel practices.

**Certification gets you a leg up on the competition.** As jobs become scarcer, the pool of qualified people grows, that additional certification may mean the difference in a promotion, new opportunities, and a new client. All things being equal between you and other job applicants, that something extra, such as the ASQC certification may make the difference between getting the job or not.

**Certification demonstrates knowledge and abilities.** We all know that lifetime job security is history. We need to develop portable, transferable, and marketable skills. We're going to be much more mobile as lifetime employment, job security, and seniority based wages become history. ASQC certification are an excellent way to demonstrate abilities and knowledge. For example, the CQM has a structured response section that demonstrates critical understanding, thinking, and problem solving.

**Certification implies credibility and ultimately marketability.** ASQC certifications are usually based on a thorough and widespread analysis of what quality managers and professionals do. The certifications are reality based and tested.

**Certification helps communicate quality to others.** Certifications can be used as a means to communicate about quality. For example, the certified Quality Auditor (CQA) incorporates many ideas found in the ISO 10,000 series, the standards specifying auditor training and auditing criteria.

**Bottom-line.** "Is it worth pursuing that first or next certification." Well, you've got to look out for #1 -or- you can always just wait and see if you get that next assignment, promotion, or new client **q**

## Certification Makes Good Career Sense

Greg Hutchins, is the author of *The Quality Book*, a refresher for the Certified Quality Manager exam. Greg Hutchins can be contacted at FAX 503 233-1410

**F**ree agency is coming to the quality professional and the impact will be as profound as it has been in professional sports.

The downsizing of the 1990s has resulted in sudden and massive layoffs. Company loyalty is scarce. Very few safe harbors of employment exist anymore. We're all vulnerable to these new marketplace and workplace pressures.

The statistics are stunning. Forty percent of the jobs held 10 years ago no longer exist.

What can you do? The best tool for working with significant change is to learn something new. According to s, flexibility and the ability to learn are critical competencies for life and career success.

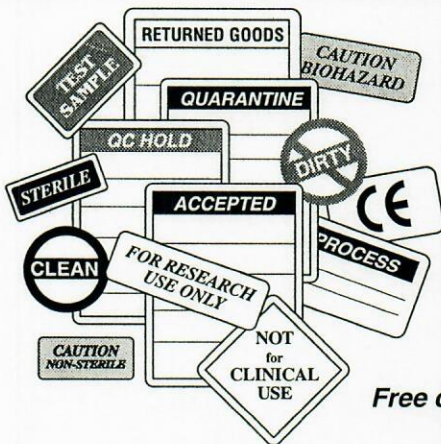
We all have to anticipate changes, discern trends, and predict business needs in our industries. We then must make shrewd career moves that will keep us ahead of the change curve and position ourselves for professional opportunities.

ASQC offers a number of opportunities for career positioning, specifically through certifications such as CRE, CQA, CQT, and most recently the Certified Quality Manager (CQM).

Should you take the CQM? The question comes down to what's in it for you? You've got to make the career benefit-cost decision. Tough, fundamental questions should be addressed before you invest time and monies in a certification. Let's look at some of the benefits of ASQC certification.

**Certification Pays.** According to the 1995 Quality Progress Salary Survey, CQA auditors earn almost \$6000 more than those who aren't certified; CQEs earn more than \$4000 more than those who aren't; and CREs earn and eye-opening \$13000 more than those who aren't.

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SGS International Certification Services Canada Inc. is proud to announce its ISO 9000 Internal Auditor Course.

SGS ICS Canada Inc., a wholly owned subsidiary of SGS Canada Inc., offers assessment, registration, and training services to the ISO 9000 Series of Standards, environmental standards and QS 9000. SGS ICS Inc. has affiliated offices in 59 countries covering North America, South America, Europe and the Asia-Pacific Rim. Worldwide, we have Registered over 4000 companies.

#### **WHO SHOULD ATTEND:**

Anyone directly involved in planning, implementing or auditing your Quality management system will benefit from the SGS ICS Internal Auditor course. The course is valuable to Executives, Quality Managers, ISO 9000 Co-ordinators and Quality professionals.

#### **OBJECTIVES:**

This 2 day course provides an understanding of quality auditing principles and practices. The course also covers the practical application of the requirements of the ISO 9000 series of quality management system standards in audit situations. This training enables the participants to lead and/or participate in internal or supplier audits.

#### **CONTENT:**

- ◆ Concepts of Quality assurance and Quality systems
- ◆ Understanding of the ISO 9000 series of standards
- ◆ Analysis of Quality systems documentation
- ◆ Objectives of internal auditing
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- ◆ Auditing phases and techniques

#### **COURSE FEE: \$895.00 + GST**

For more information or to reserve space, please contact  
Donna Jarvie, Training Administrator, Toll Free: 1-800-636-0847

*Please see schedule for course dates and locations.*



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Call 1-800-636-0847 for a complete brochure of our Courses.

Internal Auditor \$895.00\*

Table with 2 columns: Dates and Locations. Includes dates from August 15th to December 3rd and locations like Vancouver, Montréal, Kitchener, Mississauga.

Quality Systems Documentation \$895.00\*

Table with 2 columns: Dates and Locations. Includes dates from September 16th to November 12th and locations like Mississauga, Vancouver, Kitchener.

ISO Awareness - Service Sector (1 Day)\$395.00\*

Table with 2 columns: Dates and Locations. Includes dates September 4th and October 2nd, both in Vancouver.



ISO 14000 Introduction \$279.00\*

Table with 2 columns: Dates and Locations. Includes dates June 26th and August 13th, both in Vancouver.

Lead Assessor, IRCA/RAB \$1595.00\*

Table with 2 columns: Dates and Locations. Includes dates from August 26th to December 13th and locations like Mississauga, Montréal, Kitchener, Montreal.

ISO 9000 For The Service Sector \$895.00\*

Table with 2 columns: Dates and Locations. Includes dates from August 19th to December 5th and locations like Montreal, Kitchener, Mississauga.

Internal Auditor (1 Day) \$395.00\*

Table with 2 columns: Dates and Locations. Includes dates September 5th and October 22nd, both in Vancouver.

ISO Awareness - Manufacturing (1 Day)\$395.00\*

Table with 2 columns: Dates and Locations. Includes dates September 3rd and October 1st, both in Vancouver.

\*\*We also offer customized in-house presentations of all of the above courses, as well as Awareness seminars and Executive Overview sessions. Contact Donna Jarvie or Jim Moran in the Training Department at: 1-800-636-0847.\*\*

\*GST will be added to all prices
Eligible for SQDM credit, Reg#: 06F102700-1



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## QPrAC Membership benefits and information

**You'll need the following references to complete the application form (page 8).**

JOB FUNCTION	STANDARD INDUSTRIAL CLASSIFICATION CODES
1 Administration	100 Agricultural Production - Crops
2 Analysis	200 Agricultural Production - livestock animal specialties
3 Assembly	700 Agricultural Services
4 Audit	800 Forestry
5 Buyer	900 Fishing, Hunting & Trapping
6 Consulting	1000 Metal Mining
7 Constructing	1200 Coal Mining
8 Coordinating	1300 Oil & Gas Extraction
9 Customer Service	1400 Mining and Quarrying of non-metallic Minerals, Except Fuels
10 Data Processing	1500 Building Construction - General Contractors & Operative Builders
11 Design	1600 Heavy Constructions other than Building Construction - Contractors
12 Development	1700 Construction - Special Trade Contractors
13 Education	2000 Food and Kindred Products
14 Engineering	2100 Tobacco Products
15 Environment	2200 Textile Mill Products
16 Fabrication	2300 Apparel & Other Finished Products Made from Fabric & Similar Material
17 Financial	2400 Lumber and Wood Products Except Furniture
18 Health Care	2500 Furniture and Fixtures
19 Human Resources	2600 Paper and Applied Products
20 Inspection	2700 Printing, Publishing and Allied Industries
21 Laboratory	2800 Chemicals and Allied Products
22 Management	2900 Petroleum Refining and Related Industries
23 Maintenance	3000 Rubber and Miscellaneous Plastic Products
24 M.I.S.	3100 Leather and Leather Products
25 Manufacturing	3200 Stone, Clay, Glass and Concrete Products
26 Marketing	3300 Primary Metal Industries
27 Operations	3400 Fabricated Metal Products Except Machinery and Transport Equipment
28 Operations Research	3500 Industrial & Commercial Machinery and Computer Equipment
29 Programs	3600 Electronic and other Electronic Equipment & Components, Except Computer
30 Product Assurance	3700 Transportation Equipment
31 Public Relations	3800 Measure, Analyze and Control Instrumentation - Photo, Med, Optical, Watch, Clocks
32 Purchasing	3900 Miscellaneous Manufacturing Industries
33 Quality	4000 Railroad Transportation
34 Quality Assurance	4100 Local and Suburban Transit & Interurban Hwy. Passenger Transport
35 Quality Control	4200 Motor Freight Transportation & Warehousing
36 Quality Management	4400 Water Transportation
37 QC Laboratory	4500 Transportation by Air
38 Radiology	4600 Pipelines, Except Natural Gas
39 Reliability	4700 Transportation Services
40 Research	4800 Communication
41 Risk Management	4900 Electric, Gas and Sanitary Services
42 Safety	5000 Warehouse Trade - Durable Goods
43 Software	5100 Warehouse Trade - Nondurable Goods
45 Software Engineering	5200 Building Materials, Hardware, Garden Supply, Mobile Home Dealers
46 Supplier Quality	5300 General Merchandise Stores
47 Statistics	5500 Automotive Dealers & Gasoline Service Stations
48 Student	5600 Apparel and Accessory Stores
49 Systems Training or Instruction	5700 Home Furniture, Furnishings and Equipment Stores
50 Technical	5800 Eating and Drinking Places
51 Testing	5900 Miscellaneous Retail
	6000 Depository Institutions
	6100 Nondepository Credit Institutions
	6200 Security and commodity Brokers, Dealers, Exchanges and Services
	6300 Insurance Carriers
	6400 Insurance Brokers, Agents and Services
	6700 Holding and Other Investment Offices
	7000 Hotels, Rooming Houses, Camps and Other Lodging Places
	7200 Personal Services
	7300 Business Services
	7500 Auto repair, Services and Parking
	7600 Miscellaneous Repair Services
	7800 Motion Pictures
	7900 Amusement and Recreational Services
	8000 Health Services
	8100 Legal Services
	8200 Educational Services
	8300 Social Services
	8400 Museums, Art Galleries and Botanical & Zoological Gardens
	8600 Membership Organizations
	8700 Engineering, Accounting, Research management & related Services
	8900 Miscellaneous Services
	9100 Executive, Legislative & General Government, Except Finance
	9200 Justice, Public Order & Safety
	9300 Public Finance, Taxation, and Monetary Policy
	9400 Administration of Human Resource Programs
	9500 Administration of Environmental Quality & Housing Programs
	9600 Administration of Economic Programs
	9700 National Security and International Affairs

**Some of the benefits that you will realize as a member of QPrAC include:**

- Newsletter, Published Quarterly (sent via mail or e-mail)
- Future Benefits:
  - ⇒ QPrAC Home Page in the InterNet
  - ⇒ Benefits QPrAC receives from the National Quality Institute (NQI) as a Strategic Partner Organization
  - ⇒ Bilingual Correspondence

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- Management Practice;
- Operations Management;
- Management Methods;
- Professional Image;
- People Management;
- Quality Tools;
- Philosophies of Quality Management;
- Human Factors and Communications.

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**Lilian Latour at  
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# Quality Practitioners Association of Canada

## 1996-97 MEMBERSHIP APPLICATION

DIRECTIONS: Please fill out this form and return it to: QPrAC, P.O. Box 72133, Kanata, Ontario K2K 2P4  
PLEASE PRINT OR TYPE NAME AND ADDRESS AS THEY SHOULD APPEAR ON MAILING LABEL.

Preferred Mailing Address:  Home  Business

Mr.  Ms.  Dr.

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Last Name First Name Middle Initial(s)

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Title

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Business Address Home Address

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City Province Postal Code City Province Postal Code

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Business Phone Business FAX Home Phone Home FAX

\_\_\_\_\_  
E-Mail Address (in Internet format ie. jdoe@cyberus.ca) Home E-Mail Address

**PLEASE FILL IN THE JOB FUNCTION AND SIC CODE THAT BEST DESCRIBES YOUR JOB/COMPANY (See Back of Application Form)**

\_\_\_\_\_  
Job Function Standard Industrial Classification (SIC) Code

### MEMBERSHIP DUES

\$40.00 per Year

### MEMBERSHIP PAYMENT INFORMATION

Method of Payment: Cheque or Money Order payable to QPrAC

\_\_\_\_\_  
Applicant's Signature Date

PLEASE TICK OFF CERTIFICATION(S) AND/OR REGISTRATION(S) CURRENTLY HELD

ASQC  CQA  CQE  CQM  CSQE  CQT  CMI  CRE  ICCP  CCP  QAI  CQA

ANSI/RAB  PA  A  LA  IQA/IRCA  IA  PA  SA  LA  TickIT  CIPS  ISP

IATCA  Auditor  Senior Auditor OTHER: \_\_\_\_\_

CANADIAN REGISTRAR (Specify): \_\_\_\_\_  A  LA