



# Montreal Section 0401 *Quality* newsletter *eh?!*

January 1997

Volume 48 Issue 3

## Chair's Message

Robert Fairbairn - Section Chair

*H*ello! It's been said many times that the only constant thing is change. Anyone who has tried to install (or instill) quality principals in their job, department, office, company or whatever, knows the challenge involved in convincing people to change. The ASQC, as an organisation, is naturally changing on an ongoing basis. Changing to improve it's mission, changing to improve it's services. Towards this end, there are two changes of which you should be aware. They're not

going to change your life, but at least you'll be informed.

First, the fiscal year at ASQC has been changed from August 1<sup>st</sup> to July 31<sup>st</sup> to July 1<sup>st</sup> and finally to June 30<sup>th</sup>. This has caused all sections to readjust their schedules. For example, ASQC now requires us to submit next year's executive committee by February 1997 ( just 2 months from now!).

Second, the executive committee of the Montreal Section has, during the past few months, been doing some self-analysis. We've been looking closely at what we do, what we should be doing, and evaluating our successes and failures. In the end I hope that you, the member will be

better served. More on this later in the year.

We have some interesting events planned for the upcoming months. Stay tuned to the newsletter for more on this.

Finally, for those of you interested in taking some courses in preparation for the CQA, CQE or CQM exams, we will be offering courses in the New Year. More exiting however, is or plan to offer courses in both fall and winter sessions next year. Davis Tozer (Section Education Chair) and others are presently working on the schedule.

Finally, all the best and have a quality New Year!

*Rod*

## February Events

### Surfing the Quality Net

What: A *maximum* of 50 persons will get an introduction to the Internet and to various quality-oriented web sites.

Reserve early with **Diane Bonnin** (at (514) 449-2722) to ensure that you don't miss this event.

When: February 12, 1997

### Section 0401 Annual Assembly

What: Due to changes in the ASQC's fiscal calendar, the assembly will be held three months earlier than usual.

This is your opportunity to come out and meet the executive and to help in your section's success. For information contact **JP Amiel** at (514) 280-5412.

When: February 26, 1997

More details on both these events will be available in this and future newsletter(s) (the next newsletter is scheduled for release by 20 January 1997).

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AMERICAN SOCIETY FOR QUALITY CONTROL  
**MONTREAL SECTION (0401)**  
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 Dollard des Ormeaux, Quebec, H9B 1Z8  
 Tel: (514) 685-7678 Ext. 401  
 Fax: (514) 685-7055  
 Internet: asqc0401@quality.org

**OFFICERS  
 1996/97**

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 Robert FAIRBAIRN

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 J-P AMIEL

**Secretary:**  
 Keith FORCIER

**Treasurer:**  
 Gerry YEDYNAK

**Newsletter:**  
 Neil ASBIL

**Education:**  
 Dr. David TOZER

**Recertification  
 & Examination:**  
 Norman DICKINSON

**Programs &  
 Arrangements:**  
 J-P AMIEL

**Membership/On-line:**  
 Denis MARTIN

**SMP Coordinator:**  
 Inteaz ALLI

**Koality Kid:**  
 Charles ALTMAN

**Awards:**  
 Jean-Pierre AMIEL

**Directors:**  
 Nutan KALIA  
 Sam WEISSFELNER

## Recertification Journals

*Norman Dickinson - Recertification & Examination  
 Chair*

**J** or members who's recertification journals were due in December 1996 or were due any time during the past six months, they should be submitted to:

Norman Dickinson  
 3402 Garneys  
 St. Laurent, PQ  
 H4K 2M2

From several of the journals that have been submitted in the past, it appears that some members may be having trouble compiling them. When submitting journals you are asked to:

- ◇ Complete the applicable pages within the journal for each point being claimed. Each claim must be supported by accompanying objective documentation. No item may be used for claims in more than one category i.e., you cannot claim the same training session for *Training* and then claim it again for *Professional Improvement*, one will be disallowed. Claims without supporting evidence, or items which are completed outside the three year certification interval will also be disallowed.
- ◇ Submit the journal in its entirety accompanied by all

supporting documents. Don't remove any pages from the journal even if the page is not used.

- ◇ Do **NOT** submit the *originals* of valuable documents (degrees, diplomas, certificates), copies are good enough. Make and keep copies of *everything* submitted just in case something is lost during the handling and processing.
- ◇ If you are an ASQC member, send journals to me at the above address. Sending journals elsewhere only delays them and increases the probability that your journal could become lost. If members send journals directly to ASQC Headquarters, they will probably be returned to you untouched.
- ◇ Please contact me 1-2 weeks after sending your journal to me to verify that I have received it. If after two additional months you have not received your recertification notification, you may contact either myself, or the ASQC in Milwaukee (800) 248-1946 to check on its progress.

If after reading this column, you have any questions, please do not hesitate to contact me at (514) 334-6102.

If enough members have questions, a one or two hour information session can be arranged to go over the topic of "How to Complete a Recertification Journal" <sup>q</sup>

### **The basic tools of Quality** - or - **How to Have a Swinging time**

*JP Amiel - Vice Chair and Programs & Arrangements*

**T**uesday night (November 29, 1996) was fun... Dr. David Tozer also known as David, took us on a swinging tour of the basics of statistical analysis. You didn't attend? Well...

There we were, all thirty of us, observing, measuring and trying to identify the gravity of the situation. All we had was our pendulums, watches, tape measures, calculators and pencils. Using a bit of ingenuity and basic arithmetic, David walked us through the various concepts of observation, data collection, process and control charts, histograms, Pareto charts cause and effect analysis and scatter diagrams. Ooof!!! It was a lot to grasp in just a couple of hours.

It was however, a good introduction to the basic tools developed for quality analysis. We all had a good time and wished we could do more of these "experiments" <sup>q</sup>

The Montreal Section  
 wishes to congratulate the  
 following persons for  
 successful completion of  
 the CQA/CQE  
 examinations:

#### CQA

Bert Ansell  
 Laurent Darbouse  
 Sylvie Desbiens  
 Gillian P. Glover  
 Sonia S. Kuleszka  
 Patrick Labonte  
 Garo Siasli

#### CQE

Salvatore P. Larosa  
 Edward P. Lowe Jr.  
 Francois M. Morin  
 Denis Rioux



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TM

### ***The Annual Assembly...Again...???***

*JP Amiel - Vice Chair and Programs & Arrangements*

As you may have read, the ASQC has changed the end of the fiscal calendar to June 30. This has created a number of transition challenges(?). Amongst them a new approach for the Section Management Plan (SMP)-actually a relatively major one at that.

The new SMP coupled with the change to the end of the fiscal calendar requires that elections for the new executive be held in February instead of the usual April. This creates an overlap (a smoother transition, if you wish) from one Executive Committee to the next. The incoming committee "takes over" in July, however, both committees sit for the four month overlap.

Consequently, we are looking to you for a

new Chair, Vice-Chair, Secretary and Treasurer. There is also the usual list of committee chairs to fill. If you are interested in participating, please fill out the attached form and send it to me. Note that nothing gets done if there is no-one to do it. This section depends on your help to continue its work.

## **ASQC - Montreal Section 0401 EXECUTIVE COMMITTEE NOMINATIONS - 1997-1998**

(You must be a member in good standing to apply for any of these positions.)

### **EXECUTIVE COMMITTEE Positions:**

- Chairperson
- Vice-Chair
- Secretary
- Treasurer

### **COMMITTEE CHAIR Positions:**

- Awards
- Education
- Koality Kid
- Membership/On-line
- Newsletter
- Programs & Arrangements
- Quality Month
- Recertification & Examining\*
- Section management Program (SMP)

\* The Recertification and Examination Chair MUST hold a valid ASQC Certification (CQE, CQA) and will NOT be permitted to write Certification Exams within a Two year period.

Please send this form with your contact information to:

JP Amiel  
STCUM

8845 St. Laurent  
Montreal H2N 1M3

Phone: (514) 280 5412  
Fax: (514) 280-6004

Your Name: \_\_\_\_\_

## Quality Manager Position Available

A leading West Island manufacturing/distributor presently installing an ISO 9001 program requires a bilingual experienced individual to complete the implementation and then maintain it on a permanent basis. Previous experience required, Human Resources, Warehousing or Purchasing experience an additional asset.

Quality Manager  
165 Frobisher Drive - #1008  
Pointe Claire, Quebec  
H9R 4R8

Forward a CV and remuneration history in confidence to:

## February Events

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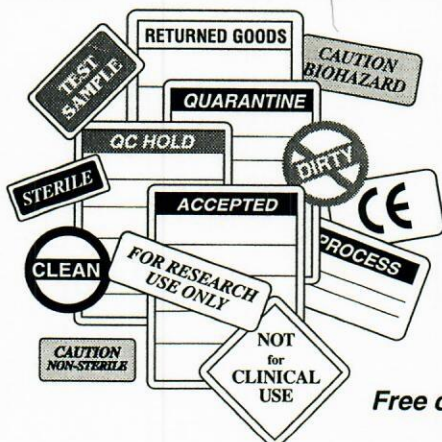
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