

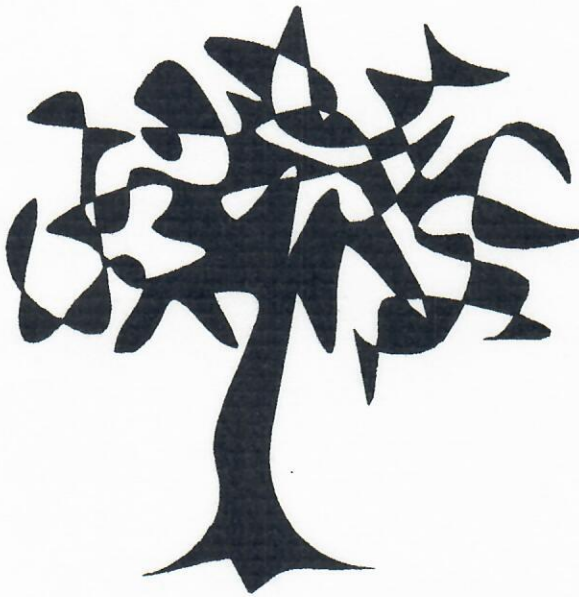


Montreal Section 0401 *Quality* NEWSLETTER *eh?!*

June 1997

Volume 48 Issue 6

June 1997 Event



18 June, 1997

ISO-14000

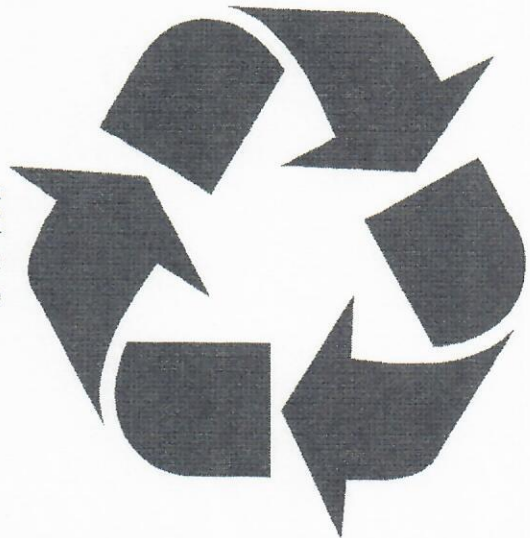
Time: 18:00h (6:00 PM)

Guest: Denis Pronovost

Where: Hilton Hotel, Dorval Airport

Cost: \$25.00 members \$30.00 non-members

Following a hot and cold buffet, Mr. Pronovost will explain what ISO 14000, ISO's Environmental standard is about and how it can affect you and your organisation. Join us to learn and to meet people with the same preoccupations on software quality.



**YOU MUST RESERVE WITH
JP AMIEL AT: (514) 280-5412**

inside...

Schubert's productivity	Page 2
Certification news	Page 3
Announcement	Page 4



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Schubert's Productivity

Reprint - source publication unknown - by Sarah Lanning



company president was given a ticket for a performance of Schubert's Unfinished Symphony. Since she was unable to go, she passed the invitation to the company's Quality Assurance Manager. The next morning, the president asked him how he enjoyed it, and instead of a few plausible observations, she was handed a memorandum which read as follows:

1. For a considerable period, the oboe players had nothing to do. Their number should be reduced, and their work spread over the whole orchestra, thus avoiding peaks of inactivity.
2. All twelve violins were playing identical notes. This seems unnecessary duplication, and the staff of this section should be drastically cut. If a large volume of sound is really required, this

could be obtained through the use of an amplifier.
 3. Much effort was involved in playing the demi-semiquavers. This seems an excessive refinement, and it is recommended that all notes should be rounded up to the nearest semiquaver. If this were done, it would be possible to use trainees instead of craftsmen.

4. No useful purpose is served by repeating with horns the passage that has already been handled by the strings. If all such redundant passages were eliminated, the concert could be reduced from two hours to twenty minutes.

5. In light of the above, one can only conclude that had Schubert's given attention to these matters, he probably would have had the time to finish his symphony. :-)

Employment Opportunity

Phoenix International Life Sciences is one of the world's largest and fastest growing Contract Research Organisations serving the pharmaceutical and biotech industries. An excellent career opportunity currently exists for a

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TM

Advance Warning

Upcoming Event October
1997

If you are interested y
ISO9000 in the public
sector, a coming event will
answer many of your
questions.

The Quality Manager for
the municipality of St-
Augustin-de-Desmaures
and the Quality Manager
for the Mauricie School
Board are the guests for
this event. Both of these
organisations are the first
in the world in their field to
be certified to ISO 9001

News from the Certification Chair

Norman Dickinson - Recertification & Examinations Chair

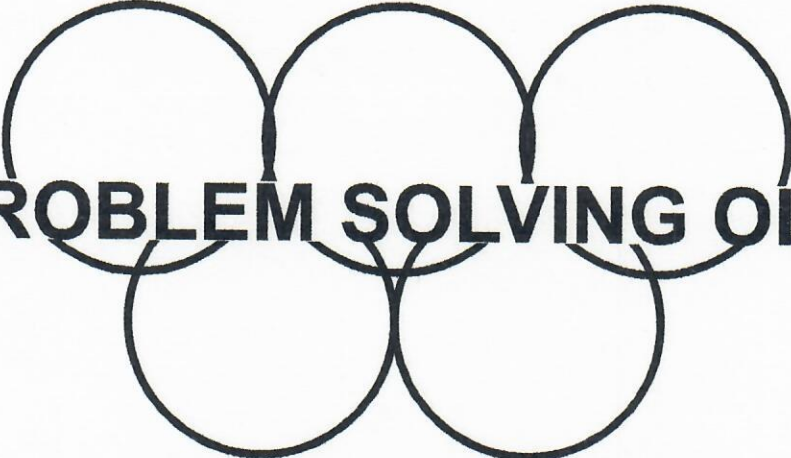
NOTICE!!!

There are a number of persons who's CQE and/or CQA certified status expires at the end of June 1997. You know who you are. If you would like advice or help in completing them just contact Norm Dickinson at (514) 334-6102. You may also e-mail any query to him at mbdickinson@sympatico.ca. Remember do not send anything confidential over the internet, this is especially true for e-mail, unless you want the on-line world to see it.

Your journals should be sent intact with all supporting documentation to
Norm Dickinson at;
3402 Garneys,
St. Laurent, Quebec,
H4K 2M2.

Be sure that you make a copy
of *everything* that you send
through the mail.





TEAM PROBLEM SOLVING OLYMPICS

It's coming ! ! ! !

BE PREPARED FOR THE ADVENTURE OF THE YEAR.

As mentioned in the Newsletter your Section is planning a walking rally through the streets of the picturesque streets of the Old port of Montreal to search for clues, meet challenges head on, solve riddles, enigmas and problems. If you're up to our challenge or want to hone or develop team building skills, this event is for you. Come and exercise your little grey cells. Our animators will keep you on your toes and your exploits will be immortalized on video....those little adventures to be shared by all at the dinner.

We will have both sections of the ASQC (the Québécoise and Montreal) and the AQP represented at this event. A small survey of our members indicated good interest in the activity. Animation is to be supplied by OMNIKIN. We can accommodate 60 persons. So prepare your team of six or let us find you one. Take out your running shoes and get ready.

Tentative date : 5 September (YES IT'S A FRIDAY)

1 :00 PM to 7 :30 PM

Cost : \$50 (Includes dinner)

Do you want to help or sponsor a team ?

For information call **JP AMIEL** at **280-5412**