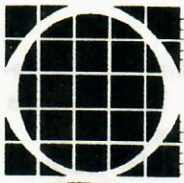


ASQ

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Montreal Section News

American Society for Quality

Section 0401

February 1998

Volume 48 Issue 10

NOTICE OF ANNUAL ASSEMBLY 1998

We need a little change from the winter blahs (apologies to those who actually play in the snow). How about feeding that palate of yours some French home cooking ? That's sure to be welcome in the middle of February. You are invited to participate in your Section's Annual General Assembly, and as the introduction states we have found something quite delightful for you again this year. We will hold our meeting at a special restaurant.

DATE: TUESDAY, 17 th FEBRUARY 1997

TIME: 6:00 PM

PLACE **Le Paris-Beurre**
1226 Van Horne (Look for a very small purple sign on the doorway)
Outremont, (514) 271-7502
(Between Champagnour and Bloomfield)
Parking next to the restaurant
A couple of blocks east of the Outremont Metro station



MOUTH WATERING MENU:

Cream of Vegetable soup or salad

~

Leg of Duck with Sautéed Potatoes and Salad, or
Grilled Lemon Marinated Poultry Supreme, or
Scallop of Atlantic Salmon in Sorrel

~

Creme Caramel or Chocolate Mousse or Cake
Coffee or Tea

COST: \$15.00

- AGENDA:**
1. Call to order (No, not the food)
 2. Introduction of the present Executive
 3. Chairman's report
 4. Treasurer's report
 5. Chair reports
 6. Election of new officers
 7. Closing

PLEASE RESERVE IN ADVANCE !!

For reservations and information call:

JP AMIEL (514) 280-5412

Message From the Chair...

by Robert Fairbairn - Chairperson

Belated Happy New Year to all members. I hope 1998 brings you happiness. I'm writing this message via candlelight as a result of "Ice Storm 98" which has paralyzed the Montreal area. Hope you managed to stay warm and/or did your part in helping someone else survive.

With the New Year upon us, it is time

for us, as a Section, to think about nominations for the next executive committee. The new executive should be in place by February-March to allow them to work in tandem for several months with the outgoing committee. If anyone is interested in participating, please contact me or Jean Pierre Amiel. We are looking for anyone interested

in getting involved in the numerous operations of the Section. Please give it a try if you're at all interested.

Our upcoming events offer you the opportunity to learn more about quality related issues and make contact with fellow members. I encourage you to support these events and your Section.



EXECUTIVE 1998-1999

AGAIN....

MONTREAL - As we come into the last countdown years to the next millenium, we are reminded that with the coming of spring, your favorite executive is preparing the transition for the coming year. Some of us have decided that this was a worthwhile experience and will stay on another year.

SO...you are formally advised that on February 17th, the section will hold its **Annual meeting**. This is **YOUR** opportunity to participate in the development of your Section.

A number of positions on the Executive committee are to be filled. You must be a member in good standing to apply for any of the positions.

The following positions have already been filled :

Chairperson	Jean-Pierre AMIEL, STCUM
Secretary	Keith FORCIER, RDC Controls
Treasurer	Gerry YEDYNAK, SPAR Aerospace
Vice-chair	Raymond DYER, Pioneer Forest Products

Here is a list of the positions to be filled at the annual assembly:

- Awards
- Education
- Koalaty Kid
- Membership/On line
- Newsletter
- Programs and arrangements
- Recertification and Examining *
- Section Management Program (SMP)

* The Recertification and Examining chair **MUST** hold a valid ASQ Certification and will not be permitted to write Certification exams within a two year period.

If you are interested in the above positions, please send your name and contact information to me at the following addresses :

Robert FAIRBAIRN
Marcelle Cosmetics
9200 Cote de Liesse
Lachine H8T 1A1

Telephone: (514) 631-7710 x612
Fax: (514) 631-8312
e-mail: robf@aei.ca / robertf@ppc.ca

ASQ Education Program for 1998

The education programs offered are intended to lead to Certification by ASQ. All courses are offered in English. The advantage for Francophones is that the course will improve their knowledge of English and use of English in the examination.

Certified Quality Engineer

Certified Quality Engineers are required to have a university level knowledge of statistics. They are also required to know the methods of process improvement and management methods for improving quality. The management methods put forward by ASQ match those of Deming and Juran to a high degree. The CQE must also have an understanding of other management methods.

There are two main paths offered to people leading to certification as a Certified Quality Engineer.

For those who feel comfortable with the body of knowledge refresher courses are offered. These courses are intensive and give the student thorough preparation for the exam.

Certified Quality Auditor

This course is a refresher for those who are auditors or are in an environment that auditing frequently done. The course prepares the student for the examination. The course covers the same general topics as the ISO 9001 lead assessor course with the addition of basic statistics. The course is not a registered ISO course and it is not the format of the Lead Assessor course. Students are expected to do case studies during the course. Topics covered include: audit objectives, audit preparation, audit conduct, audit reporting and basic statistics.

Certified Mechanical Inspector

To write this examination the candidate will require the basic knowledge of the probability and statistics course. A refresher course is available to the students who want to write this examination.

Schedule

Schedule	Duration (minimum)	Member Fee	Nonmember Fee
Winter 1998 (Starting week of March 1, 1998)			
Certified Quality Engineer Refresher	10 weeks	\$850	\$950
Certified Quality Auditor Refresher	7 weeks	\$600	\$700
Certified Mechanical Inspector Refresher	7 weeks	\$600	\$700

Details of the course start dates and room locations will be published in the newsletter. The courses will take place at MacDonald Campus of McGill University starting at 18:00. If a company will offer space we will move the class to that location.

ASQ Course Registration Form

Course: CQE CQA CMI

Fee: _____

Name: _____

Course Date: _____
DD/MM/YYYY

Company: _____

Address: _____

Home Address: _____

City: _____ State/Province: _____

Home City: _____ State/Province: _____

Country: _____ ZIP/Postal Code: _____

Country: _____ ZIP/Postal Code: _____

Send form and registration cheque to:

Questions?

David Tozer
ASQ Education Chairman
159 chemin Stillview,
Pointe-Claire, Québec
H9R 2Y1

(514) 697-3831

Calendar of Events for the Coming Year

<p>17th September 1997</p> <p>SR Telecom Site Visit</p> <p>Results</p> <p>Only 14 members were in attendance - it could and should have been better.</p>	<p>22nd October 1997</p> <p>ISO 9001 in the Public Sector</p> <p>Municipalities and School Board</p> <p>RESCHEDULED</p>	<p>6th November 1997</p> <p>Competing in the Age of the Networked Society</p> <p>A condensed version of the Quality Month</p> <p>at the Dorval Hilton</p>	<p>5th December 1997</p> <p>Team Problem Solving Winter Olympics & Christmas Party</p> <p>at the Dorval Hilton</p>
<p>20th January 1998</p> <p>Experiences and Implementation of ISO 9001 in Large, Medium, and Small Companies</p> <p>at the Dorval Hilton</p>	<p>February 1998</p> <p>Annual General Assembly</p> <p>Restaurant Le Paris-Beurre 1226 Van Horne</p>	<p>17th March 1998</p> <p>Quality in the Food Industry</p> <p>HACCP Experiences of KRAFT CANADA</p>	<p>April 1998</p> <p>Supplier Quality</p> <p>Purchasing Management Association</p>
<p>May 1998</p> <p>ISO 9001 in the Public Sector</p> <p>Municipalities and School Board</p>	<p>June 1998</p> <p>Site Visit</p>	<p>July 1998</p> <p>No Activities</p>	<p>August 1998</p> <p>No Activities</p>

If you have any suggestions for future activities or need more information concerning planned activities, please contact:

Bernard Doiron
Tel: (514) 653-4879

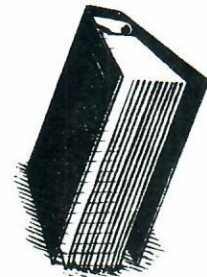
New Publications from the ASQ Quality Press

Food Processing Industry Quality System Guidelines

ASQ Food, Drug, and Cosmetic Division, 1997, 115 pages, 6x9 softcover
item H0978 Member Price \$27.00 List Price \$30.00

Quality Team Learning For Schools: A Principal's Perspective

by James E. Abbott, 1997, approx. 200 pages, 6x9 hardcover
item H0973 Member Price \$22.50 List Price \$25.00



Registration Form for the Following Activities

contact:
Bernard Doiron Tel: (514) 653-4879

20th January 1998

Implementation of ISO 9000 in Large, Medium and Small Companies

January will bring us the good and bad experiences in implementing ISO 9000. This will be done through the eyes of three different companies:

- 1 Company with less than 50 employees - M. Keith Forcier of RDC Control will be relating their experiences.
- 2 Company with more than 50 and less than 125 employees - M. Marvin Zylber of Ahlstrom will be relating their experiences
- 3 Company with more than 200 employees - M. Terry McKeogh of Canadian Marconi will be relating their experiences.

The price is \$25.00 (members) and \$30.00 (non-members)

February 17, 1998

Annual Meeting

Le Paris-Beurre Restaurant

If you are interested in your association, your presence is required. We will give you a report on the 1997 - 1998 activities and the election of the new executive will take place. Come and enjoy the French Home Cooking at Le Paris-Beurre, 1226 Van Horne.

The cost is \$15.00. Please contact JP Amiel to reserve. (514) 280-5412

17th March 1998

Quality in the Food Industry

Kraft Canada

M. Richard Brouillet, Director of Microbiology, and Ms. Nathalie Toutant, will tell us about the HACCP Standard in the industry. What is it, how to implement it, and how to maintain it.

Name: _____	Company: _____
Member #: _____	Event: January 20 <input type="checkbox"/> 18:00h
Telephone: _____	February 17 <input type="checkbox"/> 18:00h
Fax: _____	March 17 <input type="checkbox"/> 18:00h
	<input type="checkbox"/>



MONTREAL SECTION (0401)

3383 boul. des Sources, Suite 401
Dollard des Ormeaux, Quebec,
H9B 1Z8

Tel: (514) 685-7678 Ext. 401
Fax: (514) 685-7055
Internet: asqc0401@quality.org

**OFFICERS
1997-1998**

- Chairperson:**
Robert FAIRBAIRN 631-7710
- Vice-Chairperson:**
J-P AMIEL 280-5412
- Secretary:**
Keith FORCIER 434-0216
- Treasurer:**
Gerry YEDYNAK 457-2150
- Newsletter:**
Gillian GLOVER 694-1772
- Education:**
David TOZER 697-3831
- Recertification
& Examination:**
Norman DICKINSON 734-4324
- Programs &
Arrangements:**
Bernard DOIRON 653-4879
- Membership/On-line:**
Denis MARTIN 479-6725
- SMP Coordinator:**
Inteaz ALLI 398-7920
- Koalaty Kid:**
Raymond DYER 397-6190
- Awards:**
Jean-Pierre AMIEL 280-5412
- Directors:**
Nutan KALIA 345-7900
Sam WEISSFELNER 428-2438
Chuck ALTMAN 685-2270
Cally LUNETTA 297-6641
Neil ASBH 441-9000

CERTIFICATION EXAM DATES

1998

	<u>Exam Dates</u>	<u>Application Deadline</u>
CQT/CRE/CMI/CSQE Certified Quality Manager	March 7	January 9
CQE/CQA	June 6	April 10
CQT/CRE/CMI/CSQE Certified Quality Manager	October 17	August 21
CQE/CQA	December 5	October 9

Newsletter Advertising Rates July 1997 - June 1998

<u>Ad Size (8.5x11"page)</u>	<u>ASQ Member</u>	<u>Non-Member</u>
1/6 page	\$55.00	\$75.00
1/4 page	\$75.00	\$100.00
1/2 page	\$135.00	\$165.00
3/4 page	\$175.00	\$210.00
1 page	\$200.00	\$240.00
2 pages	\$330.00	\$380.00
+2 pages	\$call	\$call

**Above rates apply for placing advertisement in 1 Newsletter only.
Discounted rates are available for running the same advertisement in multiple issues.
Call the Treasurer for other special rates.
Companies that have an ASQ membership may advertise employment opportunities in quality related fields without charge.**

ENVIRONMENTAL ISO 14000 ESSENTIALS & LEAD AUDITOR ENVIRONMENTAL

ISO 14001 ESSENTIALS

Who should attend?

Executive, Corporate and Senior Managers
Environmental Managers/Coordinators
Government Regulatory Agencies
Federal, Provincial and Municipal Managers &
Field Staff
Special Interest Environmental Groups
Steering Committee Members
Environmental Auditors and Consultants
Occupational Health and Safety Professionals
Insurance, Banking and Risk Managers
Small Business Owners/Manager

DURATION: 2 days

Objectives:

To discuss how Environmental Management Systems (EMS) evolved and what the benefits of implementation are.

To provide the knowledge and skills required to implement an ISO 14001 EMS that will be in conformance with an internationally-recognized environmental standard, including a brief overview of ISO 14010 and ISO 14011.

To discuss the audit and registration requirements for the ISO 14001 EMS.

Prerequisite:

NONE

Standards Included :

ISO 14001- Specification with guidance for use
ISO 14004 - General guidelines on principles, systems and supporting techniques

Telephone: (800) 465-3717

ISO14001 LEAD AUDITOR

Who should attend?

Environmental professionals from business, industry, government or consulting who will conduct EMS audits, including third-party registration audits and managing internal and other external audits to the ISO 14001 specification.

DURATION: 5 days

Objectives:

To discuss the principles and procedures required to audit to ISO 14001, and, with the prerequisites, provide the skills and knowledge required for certification as an Environmental Management System Auditor.

Prerequisite:

Familiarization with ISO 14001, ISO 14010 and ISO 14011. Note: Attendance at the QMI two-day "ISO 14001 Essentials" course, or equivalent, is strongly recommended.

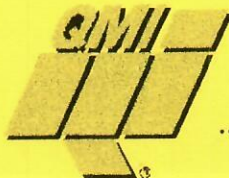
Outline

A detailed examination of Environmental Management System auditing, including a review of ISO 14001 and an overview of relevant Environmental Legislation and Regulations.

The material will be covered by a combination of seminar presentations, practical workshops and participant presentations, exercises and quizzes. There will be a final 2-hour examination.

Standards Included:

ISO 14001
ISO 14004
ISO 14010
ISO 14011
ISO 14012



... MAKING STANDARDS WORK FOR PEOPLE AND BUSINESS

Training Dates in Montreal

ISO 9000 & ISO 14000

ISO 9000 Essentials For Manufacturing \$795.00 plus G.S.T.

<i>MARCH</i>	<i>2-3</i>	<i>Montreal</i>
	<i>30-31</i>	<i>Montreal</i>
<i>MAY</i>	<i>25-26</i>	<i>Montreal</i>

ISO 9000 Internal Auditor (Manufacturing) \$795.00 plus G.S.T.

<i>MARCH</i>	<i>4-5</i>	<i>Montreal</i>
<i>APRIL</i>	<i>1-2</i>	<i>Montreal</i>
<i>MAY</i>	<i>27-28</i>	<i>Montreal</i>

ISO 9000 Essentials For Service \$795.00 plus G.S.T.

<i>MARCH</i>	<i>16-17</i>	<i>Montreal</i>
<i>APRIL</i>	<i>13-14</i>	<i>Montreal</i>

ISO 9000 Lead Auditor \$1695.00 plus G.S.T.

<i>MARCH</i>	<i>23-27</i>	<i>Montreal</i>
<i>APRIL</i>	<i>6-10</i>	<i>Montreal</i>

ISO 14001 Environment Management System Essentials ***\$895.00 plus G.S.T.***

<i>FEBRUARY</i>	<i>9-10</i>	<i>Montreal</i>
<i>MARCH</i>	<i>18-19</i>	<i>Montreal</i>
<i>APRIL</i>	<i>15-16</i>	<i>Montreal</i>
<i>MAY</i>	<i>11-12</i>	<i>Montreal</i>

To Register for these courses please call

Tel: 514-428-2491 or 800-465-3717

We would be happy to provide you with a full course description.

QMI Montreal Office,
865 Ellingham Street,
Pointe Claire (Montreal), Quebec H9R 5E8



MAKING STANDARDS WORK FOR PEOPLE AND BUSINESS