

The Newsletter ASQ – Montreal Section 0401 is a monthly issue mailed to the members, sponsors and patrons. The objective of the newsletter is to provide information useful to its members and valued sponsors, bridge the gap for better communications among members, create and provide a solid platform for career development, opportunities and expose the path for quality certification. The newsletter also publishes section activities, conferences and seminars

*The opinions expressed in the Newsletter are those of the authors and not necessarily those of ASQ. Articles may be reproduced if the source is stated.*

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**Region 4:** Robert D. FISHER

**Regional :** Emilio FALQUERO

**The Message from the Section Chair:**

Greetings to all members,

This year, which is the Montréal Section's 50<sup>th</sup> year, has gotten off on a good start. We had our Anniversary party in September. It was exciting to see past chairs with the fire of Quality still in their eyes, which in turns drives us all to continue this pursuit of Quality and Customer satisfaction. I would like to again thank Bernard Doiron for the organization of this past event along with the help of Jean-Pierre Amiel. Also exciting news is the formation of a Montreal Section Student Branch, which will be formally sanctioned at the next General Assembly meeting in February 2001. I would like to congratulate our executive member Kevin Laframboise who was instrumental in organizing this endeavor.

I would like also re-iterate at this time that volunteers are needed for the executive. As a volunteer you will be involved in the continuation of this Sections contribution to the Montréal Quality community. If you feel you want to get involved contact me at kgfservice@aol.com.

Thank you

Keith Forcier

Chair 2000-2001 Montréal Section 0401

Though shortened, the Newsletter promises continuous improvement and better communicating media among the section members in the coming months. As a newsletter editor, I acknowledge the valued contributions made by JP Amiel. I look forward to the cooperation and comments by all ASQ Members in helping to improve the quality of the newsletter. *M. Alam Ansari – ASQ Montreal Section Newsletter editor.*

**Thanks to our sustaining members**

<i>Bombardier Aerospace</i>	<i>Oerlikon Aerospace Inc</i>
<i>CGI</i>	<i>Novaxa Consulting</i>
<i>Hydro-Quebec</i>	<i>Your company here?</i>

**Postal address of the Section:** PO Box 39, Côte Saint-Luc Station, Côte Saint-Luc, Qc, H4V 1H8

**Electronic address of the Section:** n.dickinson@asanet.org



**ASQ - Membership benefits**



- Quality Management Journal
- Quality Press
- Quality Progress
- On Line help
- Networking
- Seminars
- Conferences

- Examination guideline and assistance.
- Certification Courses.
- Periodicals and Books
- R & D reports on quality

**ASQ Certification Exam Dates \***

CERTIFICATION	EXAM DATE	APPLICATION DEADLINE
CQT, CMI, CRE, Certified Quality Manager	21 October 2000	25 August 2000
CQE, CQA, CSQE	2 December 2000	13 October 2000

\* These date may be changed by ASQ. Please confirm with them at 1-800-248-1946.

**SUCCESS PATH**

**QUALIFICATION ENHANCEMENT**

**ASQ Montreal Section Education Program for Winter 2001**

**Certified Quality Engineer**

Course covers cost of quality, human resources, inspection, metrology, sampling, reliability, quality audit, statistics, design of experiments, process improvement and modern management methods for improving quality. The intensive CQE refresher course gives the student a thorough preparation for the exam.

**Certified Quality Auditor**

The course covers the same general topics as the ISO 9001 with the addition of basic statistics. Students are expected to do case studies during the course. Topics covered include: audit objectives, audit preparation, audit conduct, audit reporting and basic statistics.

**Certified Mechanical Inspector**

This course prepares the student for the examination. The candidate will require basic knowledge in: geometry, instrumentation, reading drawings, mechanical processes, inspection, sampling, probability and statistics. The refresher course covers these topics.

Schedule	Duration	Member Fee	N.member Fee
CQA (R) 01.09.2001	7 weeks	\$649	\$749
CQE (R) 03.06.2001	10 weeks	\$899	\$999
CMI (R) 01.09.2001	7 weeks	\$649	\$749

If people want other courses please call or e-mail. If there is sufficient interest other courses can be run since the section has the resources to run them.

**ASQC Course Registration Form**

Course: CQE CQA CMI Fee: \_\_\_\_\_

Name: \_\_\_\_\_ Company: \_\_\_\_\_

Address: \_\_\_\_\_ Home Address: \_\_\_\_\_

City: \_\_\_\_\_ Province/State: \_\_\_\_\_ Home City: \_\_\_\_\_ Province/State: \_\_\_\_\_

Country: \_\_\_\_\_ Postal Code/ZIP: \_\_\_\_\_ Country: \_\_\_\_\_ Postal Code/ZIP: \_\_\_\_\_

Send form and cheque to:

David Tozer  
ASQ Education Chairman  
159 chemin Stillview,  
Pointe-Claire, Québec H9R 2Y1

Questions?

(514) 697-3831  
tozerdd@sympatico.ca



## Career Opportunities Specifically for Montreal ASQ Members

For more information on these positions, please visit :  
Globe and Mail Careers  
Quality Related Jobs World-wide: ASQ's On-line Search  
Engine.

The Canadian Version of Monster Board (Bilingual)  
You may also contact the ASQ -News letter editor,  
Montreal Section at ansari@videotron.ca

Send an e-mail request to n.dickinson@asqnet.org for more  
details or visit ASQ website

Quality Control Manager, Radio-pharmaceuticals,  
Nuclear Medicine(Ottawa, Ontario)

Manager Microbiology, Nuclear Medicine (Ottawa,  
Ontario)

For both above positions, please respond to: Amrita  
Bhalla, Partner Lewis Companies Inc. 162 Cumberland  
St. Suite 305 Toronto, ON M5R 3N5

Tel: 416-929-0122 Fax: 416-929-8470 Email:  
ablewis@istar.ca

Manager, Process & Quality Control, Industrial  
Operations (Ottawa, Ontario) VSC Source Inspector  
and Auditors. Various locations in Montreal, Canada  
and in the US.

Please respond to: Rhonda Robillard, Partner  
Lewis Companies Inc. 162 Cumberland St. Suite 305  
Toronto, ON M5R 3N5

Tel: 416-929-0122 Fax: 416-929-8470 Email:  
lewiscos@interlog.com

Chef de service Assurance Qualite  
JAC Canada Inc., Service des ressources humaines,  
980, avenue St-Charles, Vaudreuil-Dorion (Québec)  
J7V 8P5. Télécopieur : (450) 455-0832

**Date: 3 Octobre, 2000**

QM/QA Manager (Kingston Ont.)  
QM/QA Manager for Multi-national textile operation  
located in Kingston ,Ontario.  
ISO 9000 experience is required. Some travel to the US  
and Europe.

Salary to \$50K with potential for 20% incentive, based  
on unit and individual performance.

E-mail resume to :

Cslade@Microfibres.com or or  
Strastelis@Microfibres.com

1. If you would like to have career opportunities e-mailed to you, just send a e-mail request to n.dickinson@asqnet.org with "Add to Job List" in the Subject Line of your e-mail. However you **MUST** be a current member of the ASQ Montreal section in order to benefit from this.
2. As I am just the Internet Liaison person (web master), I do not have any professional contact with the positions posted.
3. Employers. Do you have a quality related position to be filled? Send me the particulars or a link and it will be forwarded to the Newsletter Chair for listing in the next newsletter.
4. Please note that ASQ Montreal Section 401 does not validate the sources obtained for such employment opportunities, nor does it take responsibility for the text or opportunities provided.

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## The Section Management Program

By: Chair & SMP: Keith Forcier

Recruit two new members on the Executive - three were added to EC

Increase participation at events - Next issue will have detailed report.

Survey member events. Next month issue will include survey form.

Train two new Section leaders - This program will continue.

Increase network with related organizations - We now actively network with the MQQ. Next target is CEAA, PMAC and QMI

Improve and maintain our web site at least monthly - Web site is updated several times per month.

Promote Koalaty Kid - An objective difficult to pursue this year for a variety of reasons. We are hopeful next year will pick up.

Enlarge scope of Section Quality Awards locally- committee is formed to evaluate needs.

Create a student branch - Bylaws are ready and work is in progress to launch the section before end of the year.

Improve member satisfaction at events- survey report will be published in the next issue of the newsletter.

Offer ASQ certification-training courses - CQE course was held. A training schedule is included in this newsletter.

Issue nine Newsletters - An annual report will be published beside the regular newsletter during the next general meeting.

Number of ASQ certification exams written - we are trying the meet this target.

As you can see, we're not at 100% but we've covered quite some ground this year. Your contributions to SMP activities are highly appreciated.



### ASQ - Montreal Section (0401) Student Section coming up

Comments, suggestions, proposals and awareness training offers are welcomed. Topics as such: ERP solutions, SAP introductory seminars, Knowledge Management concepts and Risk Management will be included in student Branch activities. Please contact Kavin Laframboise.

Tel (514) 848 2978. Email: lafrak@vax2.concordia.ca

### Next Newsletter will contain articles on:

- Quality Management & Gap Analysis
- ISO 14010, 14020 and 14030
- What is Knowledge Management
- SAP and Quality

Suggestions and contributions are welcomed!!




## Coming Events


Event Date	Activity	Description	Speaker	Location
11.08.2000 17:30 to 21:00	HACCP – Seminar Dinner	HACCP standards requirement, methodology and implementation techniques.	Mrs. Lucille Giguere from MAPAQ	Dorval Hilton. (Please confirm Room # from reception)
02.14.2001	General Meeting	Annual Report and Election of New Executives		To be announced
03.14.2001	ISO 14000, integration with ISO 9001	Experience in implementation of these two Standards.	Nathalie Nadeau & Serge Genereux	To be announced
04.11.2001	Registrars	An overview of the implementation of the new standards: ISO 9001 – 2000	Guest Speakers from QMI, SGS and SBDT	To be announced
05.09.2001	Networking	Old and New members get together and executive committee taking over.		To be announced.

*For reservation: Call B. Doiron (CQA), Program Chair. Tel.: (450) 653 4879 Fax: (450) 653 5585*

**SPACE AVAILABLE** FOR YOUR Business Meetings, Notices Business Advertisement and Products  
Please call M. Alam Ansari at (514) 696 9184 or e-mail at [ansari@videotron.ca](mailto:ansari@videotron.ca)

Rates apply for placing ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues. Companies with an ASQ membership may advertise employment opportunities in quality related fields at no charge. Contact M. Alam Ansari, Newsletter Editor & Publicity at (514) 696-9184 or e-mail at [ansari@videotron.ca](mailto:ansari@videotron.ca) 

### Our Mission

*To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community. *

Ad size (8 1/2 « x 11 » page)	ASQ Member	Non-Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240
2 pages	\$ 330	\$ 380
Sponsoring the Newsletter	\$ 150	\$ 200

Articles, announcements, advertisements, profiles and activity reports are welcomed from all ASQ Members. Send to M. Alam Ansari, Newsletter editor at [ansari@videotron.ca](mailto:ansari@videotron.ca)

LOOKING FOR A CHANGE??  
CHECK YOUR SECTION'S NEW WEB PAGE FOR CAREER OPPORTUNITIES AT  
**WWW.ASQMONTREAL.QC.CA**

Article from last issue: The American Society for Quality (ASQ) is a non-profit organization, incorporated in 1946 as the American Society for Quality Control. In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission "...*(to) advance individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.*"

It is a society of individuals and organizational members, dedicated to the ongoing development, advancement and promotion of the quality concepts, principles and techniques. With a network of over 133,000 members in 64 countries, it's initiatives focus on enhancing the quality profession and on quality's role in the marketplace. Leading people with a commitment to quality into action is ASQ's mandate, stemming from the belief that the best way to improve quality is by helping people improve themselves. The **Montreal Section**, was accepted as the 43rd Section of the *American Society for Quality* in 1950 and designated **Section 0401**.