

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

Important change to the CQA exam effective June 2004

This is to announce the change to the CQA Body of Knowledge (BOK) that will become effective with the administration of the June 5, 2004 exam.

With the June 5, 2004 administration the CQA exam will be 5 hours in length and approximately 15-20% (25-30 questions) of the test will be devoted to case studies.

For the new BOK and a comparison of the old vs. new BOK please go to the ASQ website at:

<http://www.asq.org>

Planning to take the CMI or CQT Certification exams this October?

There are changes to the Body of Knowledge (BOK) of both the CMI and CQT certifications. This is to advise all interested persons of these changes. The following links will get you to both the CMI and CQT BOK pages:

<http://www.asq.org/cert/types/cmi/bok.html>

<http://www.asq.org/cert/types/cqt/bok.html>

The first administration of the new BOK will be October 18, 2003. The application deadline is August 22, 2003 but check with ASQ because deadlines often change.

Individuals who have already either registered to take the October 18th exam or have taken the exam within the last two years will be emailed or mailed a copy of the new BOK along with a breakdown of the changes.

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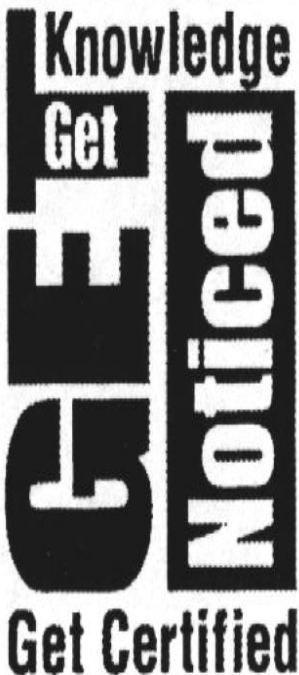
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VISIT OUR WEB SITE FOR MORE INFO AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://www.asqmontreal.qc.ca)



The Editor's Corner

By Raymond E. Dyer, CQMgr & CQA, Newsletter Editor & Publicity Chair

WELCOME TO THE 2003/2004 SEASON

Not yet finished my 2002/2003 Treasurer's ob-

ligations and already I am asked to come out with a rush special July edition of the newsletter. I hope you enjoy it. We have a great season of events lined up for you. I hope to see you there! Enjoy the rest of your Summer.



A word from your Section Chair

By Isabelle Lemieux, Section Chair

Dear members,

I certainly hope your summer has been or is still kind to you and you are enjoying the sun and the warmth. Time to load on vitamin D cause winter is coming...

Well dear members your section is still anticipating the wonderful program we have prepared for you, for 2003-2004.

I am glad that I will still be the executive chair person and will again do the best of my abilities to lead this team of great people in providing you the best service. I have to say that I would not be much without the extraordinary team.

I am very excited as the next year will be filled with events answering demands and concerns of our members. We strongly believe that our strength resides in our members. You are what keeps this section alive and we shall strive again to meet your demands and in order to this section alive and dynamic.

In the name of your executive, I want to wish you all a great and a safe summer. We can't wait to show you what we have in store for you...and this year again... will be one of innovations and surprises...

Isabelle Lemieux

Upcoming Program of Events

By Bernard Doiron, CQA, Program & Arrangements Chair

Here are this season's planned events.

Here are this season's events. Date, time, and location will be confirmed as we progress into the year. Watch the Newsletter for details. I will be glad to answer questions and take your recommendations. You may contact me, **Bernard Doiron** at Tel: (450) 653-4879 or Fax: (450) 653-5585.

10 Sept 2003	Get Together – An evening to exchange with your fellow Quality Professionals.
8 Oct 2003	Six Sigma / Lean Manufacturing – More details to come!
12 Nov 2003	AS 9100 – More details to come!
14 Jan 2004	Monitoring and Measurement Devices – More details to come!
11 Feb 2004	Quality Tools / QFD / SPC – More details to come!
10 March 2004	Leadership / Change Agent – More details to come!
14 April 2004	Annual General Assembly – Your Section's annual report, election of the 2004-2005 Executive Committee, and a chance to voice your opinion.
12 May 2004	Cost of Quality – More details to come!



A DIVISION OF CSA GROUP

QMI TRAINING SCHEDULE FALL 2003



QMI offers scheduled training sessions year round and also offers you the option of having this training delivered on-site at your preferred location. Obtain an “on-site quote” from the CSA Learning Centre at <http://learningcentre.csa.ca>

ISO 9001:2000 Quality Management

TRANSITION TRAINING - \$695 (RAB and IATCA Approved)	Montreal	September 22 – 23, 2003 November 24 – 25, 2003
FUNDAMENTALS - \$795	Montreal	October 6 – 7, 2003
INTERNAL AUDITOR - \$795	Montreal	October 8 – 9, 2003
LEAD AUDITOR - \$1,695 (RAB and IATCA Accredited)	Montreal	September 15 – 19, 2003 November 17 – 21, 2003

ISO 14001 Environmental Management

ESSENTIALS - \$895	Montreal	September 29 – 30, 2003
INTERNAL AUDITOR - \$895	Montreal	October 1 – 2, 2003
LEAD AUDITOR - \$1,995 (RAB Accredited)	Montreal	September 22 – 26, 2003

OHSAS 18001 - Occupational Health and Safety

ESSENTIALS - \$895	Montreal	September 15 – 16, 2003
INTERNAL AUDITOR - \$895	Montreal	September 17 – 18, 2003
LEAD AUDITOR - \$1,995	Montreal	November 24 – 28, 2003

CSA LEARNING CENTRE

Look to the CSA Learning Centre to provide comprehensive training materials and seminars to help you learn more about standards, their requirements and how they are applied. Our seminars, training products and technical services are the product of the expertise and technical knowledge supplied by our valued committee members, QMI auditors, CSA engineers and technical staff.

For a full listing of CSA Learning Centre seminars or to register online, visit us at <http://learningcentre.csa.ca>, call 1-800-463-6727 or email seminars@csa.ca

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The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control. In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission "...*(to) advance individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.*"

ASQ's Vision Statement :

"A World of Improvement Through the American Society for Quality".

ASQ is a society of individual and organizational members dedicated to the ongoing development, advancement, and promotion of Quality concepts, principles, and techniques. With a network of over 133,000 members in 64 countries, it's initiatives focus on enhancing the quality profession and on quality's role in the marketplace. Leading people with a commitment to quality into action is ASQ's mandate, stemming from the belief that the best way to improve quality is by helping people improve themselves.

The **Montreal Section**, was accepted as the 43rd Section of the *American Society for Quality* in 1950 and designated **Section 0401**. 

The Montreal Section 0401 Mission

« To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community. »

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Ask for colour printing rates.

Contact **Raymond E. Dyer**, Newsletter Editor & Publicity Chair at (514) 483-5001 or e-mail at redyer@sympatico.ca.

Ad size (8½ x 11 page)	ASQ Member	Non- Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240
2 pages	\$ 330	\$ 380
Sponsoring the <i>Newsletter</i>	\$ 150	\$ 200

Special thanks to the Sustaining Members in the Montreal Section: Bombardier, Hydro-Québec and Novaxa Consulting

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published 8 times a year for its members.

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Come and visit us at <http://www.asqmontreal.qc.ca>