

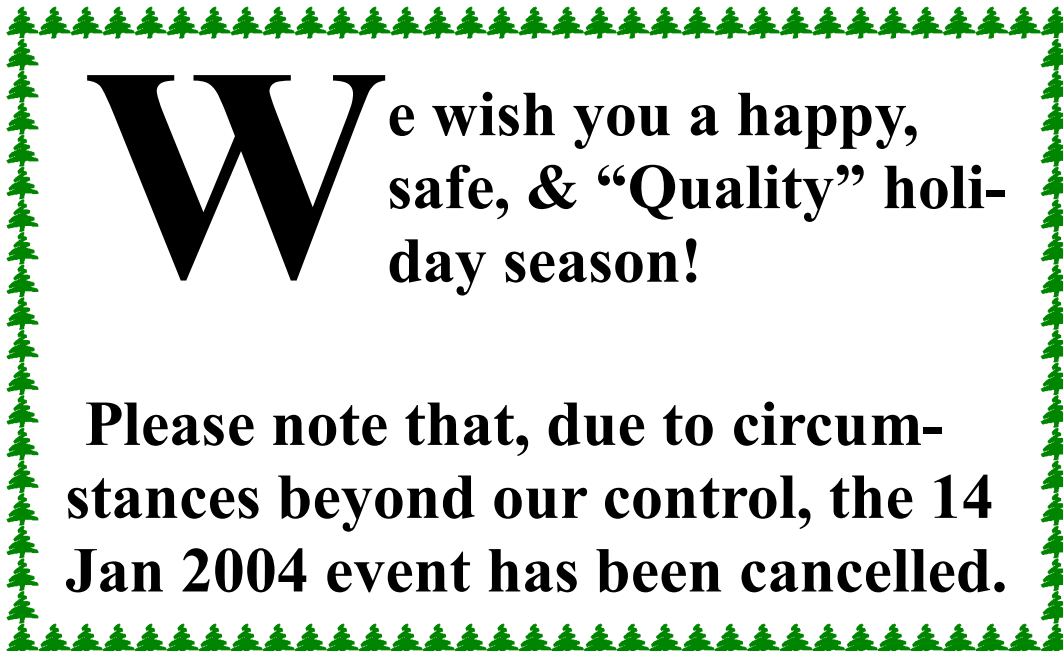


Montreal
Section 0401

NEWSLETTER

December 2003, Volume 53, Issue 10

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.



We wish you a happy, safe, & “Quality” holiday season!

Please note that, due to circumstances beyond our control, the 14 Jan 2004 event has been cancelled.

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Interested in being on the Section Executive?

By Raymond E. Dyer, ASQ CQMgr & CQA, Nominating Committee Chair

If you are interested in being on the 2004/2005 Section Executive Committee, please e-mail redyer@sympatico.ca and start the subject line with “ASQ interest:”. Also, please send any feedback you want raised with the Section Executive Committee to redyer@sympatico.ca and start the subject line with “ASQ feedback:”. ☺

Executive Committee meetings

Section Executive Committee meetings are held at the Dorval Hilton, starting at 6 PM. The next meetings are scheduled for: 28 Jan, 25 Feb, 24 March, 28 April, 26 May (to be confirmed), & 9 June 2004 (to be confirmed). Please note that all dates planned are subject to change. Please call ahead to attend by contacting Section Chair **Isabelle Lemieux** at Tel: (514) 748-4848 ext. 4294 or Section Secretary **Eric Stern** at Tel: (514) 483-6264.

LOOKING FOR A CAREER IN QUALITY ?? IF SO,
VISIT OUR CAREER OPPORTUNITIES WEB SITE AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://www.asqmontreal.qc.ca)



Upcoming Program of Events

By Bernard Doiron, ASQ CQA, Program & Arrangements Chair

Here are this season's planned events.

Date, time, and location will be confirmed as we progress into the year. Watch the Newsletter for further details. I will be glad to answer questions and take your recommendations. You may contact me, **Bernard Doiron**, at Tel: (450) 653-4879 or Fax: (450) 653-5585.

14 Jan. 2004	Due to unplanned circumstances, event has been cancelled !!!
11 Feb. 2004	Quality Tools / QFD / SPC – Planned speaker(s) include David Tozer.
10 March 2004	Leadership / Change Agent – Planned speaker is Beverley Patwell.
14 April 2004	Annual General Assembly – Your Section's annual report, election of the 2004-2005 Executive Committee officers, and a chance to voice your opinion.
12 May 2004	Six Sigma / Lean Manufacturing – More details to come!

You can buy a man's time; you can buy his physical presence at a given place; you can even buy a measured number of his skilled muscular motions per hour. But you can not buy enthusiasm ... you can not buy loyalty ... you can not buy the devotion of hearts, minds, or souls. You must earn these. - *Clarence Francis*



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Seasons Greetings to all our Customers and Partners

ASQ Certification & Recertification

By Norman Dickinson, Certification & Recertification Chairs



ASQ Certifications	EXAM DATES	APPLICATION DEADLINE
CQT, CRE, CMI, CQA-HACCP, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	March 6, 2004	January 9, 2004
CQE, CQA, CSQE, CQIA, CCT	June 5, 2004	April 9, 2004
CQT, CRE, CMI, CQA-HACCP, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	October 16, 2004	August 20, 2004
CQE, CQA, CSQE, CQIA, CCT	December 4, 2004	October 11, 2004

Please bear in mind that these exam dates were correct at the time of posting. They may be revised by ASQ at any time. For the latest dates, please contact ASQ directly at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at Tel: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca .

There are only two lasting bequests we can hope to give our children. One is roots; the other wings. - Harding Carter

This excellent quote for parents also applies to Quality professionals when referring to employees of an organization.

The roots are the fundamentals rules of Quality to understand, respect, and follow, e.g. Quality System standards, Quality Control and Assurance principles, best practices, etc.

The wings are the tools that encourage continuous improvement, e.g. statistics, charts, analytical techniques, team and presentation skills, etc.

Quality professionals are expected to help the organization hold fast to the right practices while developing the skills to improve.

Raymond E. Dyer, Newsletter editor

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Montreal Section Education Program

By David Tozer, Education Chair

Having ASQ certification gives you an edge in the market and can increase your income. People who take the section-sponsored courses, and spend at least the same amount of time as spent in the classroom on self-study, have an 80% chance of passing the examination on the first attempt. The pass rate without a course is between 25% and 35%. Sign up today.

Certified Quality Engineer - Topics covered include: cost of quality, human resources, inspection, metrology, sampling, reliability, quality audit, statistics, design of experiments, process improvement and modern management methods for improving quality.

Certified Quality Auditor - Topics covered include: management responsibility, audit objectives, audit preparation, audit conduct, audit reporting and basic statistics.

ASQ Refresher Course for	Starts	Duration	Member Fee	Non-member
Certified Quality Engineer (CQE)	Early March 2004	10 weeks	\$899	\$999
Certified Quality Auditor (CQA)	Early March 2004	10 weeks	\$899	\$999

Call or e-mail ((514) 694-2830 or tozerdd@sympatico.ca) to arrange for in house training or other courses. We recommend CQT training for all people who have to work in processes.

ASQ Course Registration Form

Course: CQE CQA Fee: _____

Name: _____ Company: _____

Address: _____ Home Address: _____

City: _____ Province/State: _____ Home City: _____ Province/State: _____

Country: _____ Postal Code/ZIP: _____ Country: _____ Postal Code/ZIP: _____

Send form and cheque to:
David Tozer
ASQ Montreal Section 0401 Education Chair
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Pointe-Claire Québec H9R 2Y1

Questions?
(514) 694-2830
tozerdd@sympatico.ca



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The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control. In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission "...*(to) advance individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.*"

ASQ's Vision Statement :

"A World of Improvement Through the American Society for Quality".

ASQ is a society of individual and organizational members dedicated to the ongoing development, advancement, and promotion of Quality concepts, principles, and techniques. With a network of over 133,000 members in 64 countries, it's initiatives focus on enhancing the quality profession and on quality's role in the marketplace. Leading people with a commitment to quality into action is ASQ's mandate, stemming from the belief that the best way to improve quality is by helping people improve themselves.

The **Montreal Section**, was accepted as the 43rd Section of the *American Society for Quality* in 1950 and designated **Section 0401**. 

The Montreal Section 0401 Mission

« To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community. »

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Ask for colour printing rates.

Contact **Raymond E. Dyer**, Newsletter Editor & Publicity Chair at (514) 483-5001 or e-mail at redyer@sympatico.ca.

Ad size (8½ x 11 page)	ASQ Member	Non- Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240
2 pages	\$ 330	\$ 380
Sponsoring the Newsletter	\$ 150	\$ 200

Special thanks to our Sustaining Members in the Montreal Section: Bombardier Aerospace, Hydro-Québec and Novaxa Consulting

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published 8 times a year for its members.

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The opinions expressed in the Newsletter are those of the authors and not those of ASQ. Articles may be reproduced if the source is stated.

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