



Montreal
Section 0401

NEWSLETTER

September 2004, Volume 54, Issue 5

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

Networking Get-Together - An evening to exchange with fellow Quality Professionals.



DATE: Wednesday, September 15, 2005
TIME: 6:00 PM
PLACE: Hilton Hotel - Dorval Airport
COST: Members \$15 Non-members \$20
**Reserve before 4 PM September 11, 2004
& save \$5 off the event fee !**
And, we pay the Parking !!

More details on page 3.

**For reservations or information please contact:
Pascale Belanger, by fax at: (514) 822-7992,
phone at: (450) 822-7840, or e-mail at:
pascale.belanger@nordx.com**

**LOOKING FOR A CAREER IN QUALITY ?? IF SO, VISIT
OUR CAREER OPPORTUNITIES WEB SITE AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://www.asqmontreal.qc.ca)**

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The Editor's Corner

By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor

WELCOME TO 2004/2005 AND TEAMWORK !

Oh, what a year we have in store for you!

Continuing on a theme started last year, we will kick off our season with a September networking event, an idea from Inteaz & Bernard, that will include a meaningful topic of discussion, a concept introduced last year by Eric.

Then we plan to hold at least four events, the details of which are being worked out on by Mitchell, Bernard, Sam, and Inteaz.

Then we plan to have our Annual General Assembly in April 2005. This will involve several individuals including our Section Chair Bernard, our Secretary Eric, our Treasurer David, our Audit Chair Norman, our Nominating Chair Inteaz, and the rest of the team for additional details.

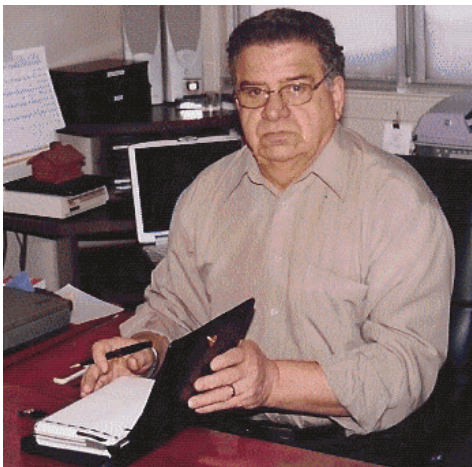
Last but not least, we are planning for a joint May 2005 conference with ASQ Section 0404.

This, so far, has involved Bernard, Isabelle, David, and Eric as our main representatives.

Meanwhile, all of our past Leadership Team members have hung on to help support our next season and three new members; Grant, Pascale, and Stephen, have joined the team to help us out. Grant has already done an excellent job aligning publicity options I never had the time or energy to pursue. Pascale has not only taken on the challenge of Membership, she has also taken on a serious commitment to help us out in the reservations of our events. Stephen has stepped into the daunting role of following Bernard, a well respected leader, as Program Chair.

My message: success is demonstrated by continued and renewed team effort. Your Montreal Section continues to demonstrate not only ongoing but also renewed commitment towards organizing for Quality, a theme our new Section Chair has made very clear indeed.

Raymond E. Dyer 



A word from your Section Chair

By Bernard Doiron, ASQ CQA, Section Chair

Welcome to the new 2004/2005 season !

Hello and welcome back for a new season of ASQ activities. Hope you enjoyed your summer (what summer?). OK, it was a bad one but look on the bright side, next one has to be better.

To more serious business, we thank Isabelle Lemieux, our past Section Chair, who did a Quality job for the past two years. Thank-you Isabelle!

The main objective your Executive has for this year, beside trying to always give you a good service and good events, is to rejuvenate the members

on the Executive. If you look at the names of your Executive on the last page of this newsletter, you will notice that we have added three new members: Pascale, Stephen, and Grant. It is my hope that, during this new season, we will be able to bring even more new faces with which come new ideas reflecting the lively and healthy section we are.

Another objective your Leadership Team, as the Executive Team is now called, has put forward is to collaborate with Section 0404 and set up a one day conference with key note speakers. The theme proposed is "Management for Performance and Productivity". This conference is planned for the end of May 2005. Look to your monthly newsletter for more details as they become available.

Have a very great and satisfying season.

Bernard Doiron 

Details of next event (Act now & save!)

By Stephen P. Jones, Eng., Program Chair

Our activities program is back in gear. For the 2004-2005 season, our kick-off event is a Networking Get-Together at the Dorval Hilton on 15 September 2004.

- Please invite **your top management to come with you and to participate in this engaging evening.**
- Members and guests should check-in and start networking between 6:00 and 7:00 PM. We will provide “finger-food”, drinks, and seating.
- At 7:00 PM, our new Section Chair, Bernard Doiron, will introduce the Executive Leadership Team for 2004-2005 and we’ll give you an overview of the plans for this year, including some exciting news about an emerging new Quality program with McGill University and a full-day conference that we are exploring with ASQ Section 0404 for the spring of 2005.
- From 7:30 to 9:00 PM, we will engage in a facilitated exploration of what matters most to you, our membership.
To “kick things off”, we will ask: **“In your experience, what practices best enable top management and quality professionals to collaborate?”**
- Have a specific case study to share with us?
- Have a question / issue that you would like to explore with your peers?

- Please alert our Program Chair, Steve Jones, by email at leansensei@sympatico.ca, or in person any time before this session begins.

Note the following changes for 2004-2005:

1. We have some new faces on the Executive Leadership Team this year and some familiar faces have changed roles. Reservations will now be confirmed with Pascale Belanger.
2. We have had to apply a marginal increase to our rates this year, but we are also offering a discount for early reservation:
 - Regular program events this year will be \$40 for non-members and \$30 for members, **BUT** we will deduct \$5 from those fees **IF** you register **no later than 16h00 (4 PM)**, four days before the event itself.
 - For our 15 September event, the base price is half, **AND** the discount applies so reserve with Pascale before 16h00 (4 PM) on 11 September and its:
 - \$10 for members and \$15 for non-members
 - OR** reserve after 4 PM on 11 September and before 15h00 (3 PM) on 15 September and its:
 - \$15 for members and \$20 for non-members

See you there!

Welcome to our new members

By Pascale Belanger, ASQ SSBB, Membership Chair

 We welcome new members: Mohammed Saad Al-Arabi, Benoit Allain, Ahmed S. Bawazeer, Leo G. Brunet, Mohamed Chaouche, Jean Hafner, Mehmet E. Isikalp, Ashutosh Nidhi, Robert Paulin, Gregory Peace, Anna Rossi, Marie-Pierre Spooner, Fouad Ayat, Monica A. Bianchi, Peter Bolce, Gregory Elwood Harris, Xin Hu, David Llorens, Harmeen Lochab, Francois Merville, Denis Michaud, Nayyar Pervez, Frederic Rehayem, Kashif Saeed, Mohammed Taoufik, Vincent George Antnypillai, Jean Desrochers, Aman Haque, Miguel Alejandro Roffo, Balakrishna Seetaramadoo, Dr Peter C. Barriga, Detlef P. J. Blankschein, Manon Boutin, Benoit Leveille, Shadi Shuraida, Li Zhang, Simon Beaulieu, Jerry Briand, Melanie Gagnon, Denis Houle, Luc Letendre, Eric Parent, and Jean-Francois Peloquin to our section !

ASQ Montreal Section Education Program 2004-2005

By David Tozer, ASQ CQE, Education Chair

Having ASQ certification gives you an edge in the market and can increase your income.

People who take section-sponsored courses, and spend at least the same amount of time as spent in the classroom on self-study, have an 80% chance of passing the examination on the first attempt. The pass rate without a course is between 25% and 35%.

ASQ and McGill University are jointly sponsoring some of the courses this year.

Joint ASQ / McGill Courses

Certified Quality Engineer

Topics covered include: cost of quality, human resources, inspection, metrology, sampling, reliability, quality audit, statistics, design of experiments, process improvement and modern management methods for improving quality.

Certified Six Sigma Black Belt

Topics covered include: enterprise wide deployment, business process management, project management, define, measure, analyze, improve, control, lean enterprise, and design for six sigma.

Certified Quality Manager

Topics covered include: quality planning, customer focus, quality standards, project management, cost of quality, human resources and improvement.

ASQ Courses

Certified Quality Auditor

Topics covered include: management responsibility, audit objectives, audit preparation, audit conduct, audit reporting and basic statistics.

Certified Mechanical Inspector

Topics covered include: geometry, instrumentation, reading drawings, mechanical processes, statistical process control, inspection and sampling.

Certified Quality Technician

Topics covered include: algebra, geometry, process control, instrumentation, inspection, sampling, probability and statistics.

Certified Reliability Engineer

Topics covered include: reliability management, probability and statistics, modeling and predictions, data collection and analysis, reliability design tools, maintainability and availability, reliability testing, and product safety and liability.

<u>Course</u>	<u>Start</u>	<u>Duration</u>	<u>Member Fee</u>	<u>Nonmember Fee</u>
Certified Quality Engineer Refresher	Early March 2005	10 weeks	\$1100	\$1200
Certified Six Sigma Black Belt	Late November 2004	10 weeks	\$1100	\$1200
Certified Quality Manager Refresher	Mid December 2004	7 weeks	\$810	\$900
Certified Quality Auditor Refresher	Early March 2005	10 weeks	\$1100	\$1200
Certified Mechanical Inspector Refresher	Mid December 2004	7 weeks	\$810	\$900
Certified Quality Technician Refresher	Mid December 2004	7 weeks	\$810	\$900
Certified Reliability Engineer	Mid December 2004	7 weeks	\$810	\$900

Call to arrange for in house training. We recommend CQT training for people who have worked in processes. If people want other courses, please call or e-mail.

ASQ Course Registration Form

Course: CQE, CSSBB, CQMgr, CQA, CMI, CQT, CRE Fee: _____

Name: _____ Company: _____

Address: _____ Home Address: _____

City: _____ Province/State: _____ Home City: _____ Province/State: _____

Country: _____ Postal Code/ZIP: _____ Country: _____ Postal Code/ZIP: _____

Send form and cheque to:

David Tozer

ASQ Education Chairman

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Questions?

(514) 694-2830

tozerdd@sympatico.ca

ASQ Certification & Recertification

By Norman Dickinson, ASQ CQA & CQE, Certification & Recertification Chairs

<i>ASQ Certifications</i>	<i>EXAM DATES</i>	<i>APPLICATION DEADLINE</i>
CQT, CRE, CMI, CHA, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	October 16, 2004	August 20, 2004
CQE, CQA, CSQE, CQIA, CCT	December 4, 2004	October 1, 2004
CQT, CRE, CMI, CHA, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	March 5, 2005	January 7, 2005
CQE, CQA, CSQE, CQIA, CCT	June 4, 2005	April 1, 2005

Please bear in mind that these exam dates were correct at the time of posting. They may be revised by ASQ at any time. For the latest dates, please contact ASQ directly at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at Tel: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca .

Upcoming Program of Events

By Stephen P. Jones, Eng., Program Chair

Here are this season's planned events.

Date, time, and location will be confirmed as we progress into the year. Most events are planned for Wednesday evenings, except the Joint Quality Conference which is on a Friday, and held at the Dorval Airport Hilton Hotel. Watch the Newsletter for further details.

15 Sept 2004	Networking Get-Together – An evening to exchange with fellow Quality Professionals.
13 Oct 2004	ISO 14001 – More details to come!
10 Nov 2004	The Night of the Registrar – More details to come!
9 Feb 2005	AS 9100 – Planned speaker is Mr. Roger Ritterbeck of QMI. More details to come!
9 March 2005	Cost of Quality – More details to come!
13 April 2005	Annual General Assembly – Your Section's annual report, election of the 2005-2006 Executive Committee officers, and a chance to voice your opinion.
27 May 2005	Joint Quality Conference with ASQ Section 0404 – More details to come!

A journey of a thousand miles must begin with a single step.

- Lao-Tzu

2004/2005 SECTION EXECUTIVE

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The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control. In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission "... (to) *advance individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.*"

ASQ's Vision Statement :

"A World of Improvement Through the American Society for Quality".

ASQ is a society of individual and organizational members dedicated to the ongoing development, advancement, and promotion of Quality concepts, principles, and techniques. With a network of over 133,000 members in 64 countries, its initiatives focus on enhancing the quality profession and on quality's role in the marketplace. Leading people with a commitment to quality into action is ASQ's mandate, stemming from the belief that the best way to improve quality is by helping people improve themselves.

The **Montreal Section** was accepted as the 43rd Section of the *American Society for Quality* in 1950 and designated **Section 0401**.

The Montreal Section 0401 Mission :

« To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community. »

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at redyer@sympatico.ca.

Ad size (8½ x 11 page)	ASQ Member	Non- Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240

Montreal Section thanks our Sustaining Members: *Bombardier Aerospace, Hydro-Québec, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !*

Come and visit us at <http://www.asqmontreal.qc.ca>

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.

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