



Montreal
Section 0401

NEWSLETTER

February 2005, Volume 55, Issue 1

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

Standard for aerospace - AS9100



DATE: Wednesday, February 9, 2005
TIME: 6:00 PM
PLACE: Hilton Hotel, Dorval Airport
SPEAKERS: Mr. Roger Ritterbeck Jr.
COST: Members \$30 Non-members \$40
 Reserve before 12 PM February 8, 2005
 & save \$5 off the event fee !
And, we pay the Parking ! !

More details on the main topics and our speaker on page 3.

**For reservations or information please contact:
 Pascale Belanger, by phone at: (514) 822-7840,
 or e-mail at: pascale.belanger@nordx.com**

Inside this issue:

Editor's Corner	2
Word from your Section Chair	2
Welcome to new members	2
Details of next event	3
Program of Events	3
Executive Committee meetings	3
Slate of officers for 2005/06 Executive	4
La Passerelle	4
ASQ Certification & Recertification	5
Education Program 2004-2005	5
Section Executive	6
Sustaining Members	6
Advertising Rates	6

ASQ Montreal Section 0401 is proud to have sponsored and congratulates our longstanding Section Leader Intezaz Alli for having been accepted as ASQ Fellow !

LOOKING FOR A CAREER IN QUALITY ?? IF SO, VISIT OUR CAREER OPPORTUNITIES WEB SITE AT [HTTP://WWW.ASQMONTREAL.QC.CA](http://WWW.ASQMONTREAL.QC.CA)





The Editor's Corner

By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor

CHANGES TO OUR WORK ENVIRONMENT

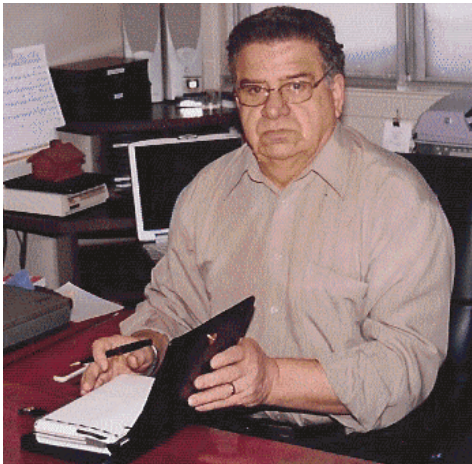
For the Quality professional, change is a fundamental part of our work environment. We actually strive for continual change in order to break the mold of noncompliance and encourage continuous improvement. However, not all change is good or easy to deal with.

Within the last few days, I've again been hearing about layoffs and this in many different areas, e.g. the aerospace, banking, & insurance industries. Some of these layoffs involved friends.

Working in the telecom industry these last five years, one would think I had grown accustomed to these layoffs but such is not the case. We are talking about people's lives, many of which worked diligently and faithfully for their employers. The pain is felt by both those let go and by those left behind. Why should they work so hard if they risk being in the next wave of cuts?

These are trying times for the Quality professional. Those that really know their stuff know that to make Quality work means getting commitment from all; leaders and employees. Good luck motivating both levels to invest into Quality.

Raymond E. Dyer



A word from your Section Chair

By Bernard Doiron, ASQ CQA, Section Chair

2005 - The year that promises

We are at the beginning of the greatest year of your life: "2005". This year will bring you everything that you wished for and that is a promise. There is just one little catch, "You have to want it

and work at it hard enough and it is yours to keep".

This is what your Executive is planning on doing. We will start with the first event of the year, on the 9th of February, with a topic that you responded to well last November 2003, i.e. "AS 9100". See the following page for more details.

One event I hope you will not miss is the General Assembly that is to be held on the 13th of April 2005. This is where the past Executive reports to the members. It is also at that time that the New Executive for the year 2005-2006 will be elected.

Once again, may the year 2005 be the best ever for you personally and professionally.

Bernard Doiron

Welcome to our new members

By Pascale Belanger, ASQ SSBB, Membership Chair

We welcome new members: Brian Di Croce, Chantale Simard, Muhammad Zimran, Leonardo M. Nedelcu, Silvia I. Ponce, Michel C. Cloutier, Joane Dinel, and Frank Leask to our section !

Details of next event

By Stephen P. Jones, Eng., Program Chair & Bernard Doiron, ASQ CQA.

Topics will include:

- Evolution of Aerospace Quality Standards
- Current Standards
- AS9100 (common pitfalls highlighted)
- Aerospace Quality Tools (AS9102 AS9103)
- Auditing and Certification Requirements

Roger Ritterbeck Jr.

Product Manager - Quality Management Institute (QMI), a division of CSA Group

Roger Ritterbeck Jr. has 20 years in the quality management field in the aerospace, automotive and quality system registration industries. He is a Registrar Accreditation Board (RAB) Certified Lead Auditor and also a Certified Aerospace Industry Experience Auditor. Roger has conducted over 350 quality system audits. He is an American Society for Quality (ASQ) Certified Quality Manager (CQMgr).

Roger's industry experience includes QA Engineering, Metrology, Non-Destructive Testing, QA Supervision, and QA Management. Roger has been involved with the implementation and maintenance of Mil-Q-9858, Ford Q1, ISO 9001, & QS 9000 and is actively involved with the Americas Aerospace Quality Group.

QMI is a provider of registration services for Quality and Environmental Management Systems. QMI has 20 years of experience in the registration industry. QMI specializes in many specific industry sectors such as, Automotive, Aerospace, Telecommunications, and Medical Devices. QMI has registered over 7,000 companies, both large and small. QMI services are tailored to the organization to provide a mutually beneficial relationship.

To Contact QMI call 1-800-465-3717 or visit their website at www.qmi.com.

Upcoming Program of Events

By Stephen P. Jones, Eng., Program Chair

Date, time, and location will be confirmed as we progress into the year. Events are planned for Wednesday evenings and held at the Dorval Airport Hilton Hotel. Watch the Newsletter for further details.

9 March 2005	Cost of Quality – More details to come!
13 April 2005	Annual General Assembly – Your Section's annual report, election of the 2005-2006 Executive Committee officers, and a chance to voice your opinion.
25 May 2005	Acceptance Sampling Plans – Planned speaker is Mr. François Pageau of SNC Technologies. More details to come!

Section Executive Committee (or Leadership Team) meetings

Meetings are held at the Dorval Hilton, starting at 6 PM. The next meetings are scheduled for: 23 February, 23 March, 27 April, & 11 May 2005. Please note that all dates planned are subject to change. Please call ahead to attend by contacting Section Chair Bernard Doiron at Tel: (450) 653-4879 or Section Secretary Eric Stern at Tel: (514) 483-6264.

Minutes of meetings are available on request for section members. Contact our Secretary, Eric Stern, at eric@cam.org. Section Operating Budget information is also available on request for section members. Contact our Treasurer, David Tozer, at tozerdd@sympatico.ca.

Slate of officers for 2005/06 Executive Committee

By Inteaz Alli, ASQ CQA & CHA, Nominating Committee Chair

ASQ MONTREAL SECTION 0401 NOTICE

In accordance with Sections 5.4 and 6.1 of our Operating Agreement, the following members have been appointed to the Nominating Committee: Inteaz Alli (Chair), Norman Dickinson, Sam Weissfelner, Peter Amsden, and Eric Stern. Also as per Section 6.1 of our Operating Agreement, the Nominating Committee has proposed the following slate of officers for the 2005/2006 Executive.

Section Chair: Bernard Doiron

Vice Chair: Mitchell Daudier

Secretary: Pascale Belanger


Treasurer: Gordon Ayotte



To nominate a different slate of officers, volunteer for a role on the various committees of the Section, or obtain further information, please contact Inteaz Alli at inteaz.alli@mcgill.ca. Nominees for Officer positions can be made by petition of at least 10 members.

Certain other Executive positions and committee chairs must also be filled so please indicate your interest. Please note that, to apply for any Section Executive or Leadership position, you must be a member of the Section in good standing.

Sincerely,

Inteaz Alli - ASQ Montreal Section 0401 Nominating Committee Chair 

La Passerelle

By B. Grant Gordon, P.Eng., Publicity Chair

Are you an unemployed professional, between the ages of 55 and 64, looking for work?

If so, then there is an option – La Passerelle (Transitions 55) – a Career Transition Center which has been operating since 1990. It is a government-funded organization (and thus a free service) that assists older professionals who've been downsized, let go, or otherwise terminated, to use the various tools to find a job within the industry of their choosing.

Their services include assistance with CV's, self-assessments, networking, tapping into the hidden job market, managing the career transition and work search, developing interview skills, and Internet job searches. They also provide workshops, a computer lab, and individual coaching and mentoring.

It does, however, require a full commitment of at least 35 to 40 hours per week, of which a minimum is 3 mornings per week at La Passerelle itself in

their offices at Phillips Square. The rest of the time should be spent variously using their facilities, working at home, researching in local libraries, networking, and/or participating in information-gathering 'interviews' with contacts. In other words, it is a full-time job looking for work!

For further information, visit their Web site at:

www.lapasserelle.ca

or contact the Executive Director, Lisa Boyle, at (514) 866-5982 or via e-mail at:

lapasserelle@videotron.ca

N.B.: La Passerelle also has a similar mandate to assist professionals in the 40 to 54 age bracket to find work. The 55+ group merely has a special set of challenges, especially as it is expected that a lot of the 'baby-boomers' will be leaving the labor market in the next decade and cannot easily be replaced by new, inexperienced university graduates.

ASQ Certification & Recertification

By Norman Dickinson, ASQ CQA & CQE, Certification & Recertification Chairs

ASQ Certifications	EXAM DATES	APPLICATION DEADLINE
CQT, CRE, CMI, CHA, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	March 5, 2005	January 7, 2005
CQE, CQA, CSQE, CQIA, CCT	June 4, 2005	April 1, 2005

Please bear in mind that these exam dates were correct at the time of posting. They may be revised by ASQ at any time. For the latest dates, please contact ASQ directly at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at Tel: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca .

Education Program 2004-2005

By David Tozer, ASQ CQE, Education Chair

Having ASQ certification gives you an edge in the market and can increase your income.

People who take section-sponsored courses, and spend at least the same amount of time as spent in the classroom on self-study, have an 80% chance of passing the examination on the first attempt. The pass rate without a course is between 25% and 35%.

ASQ Montreal Section 0401 and McGill University are jointly sponsoring some of the courses this year.

Courses

Certified Quality Engineer

Topics covered include: cost of quality, human resources, inspection, metrology, sampling, reliability, quality audit, statistics, design of experiments, process improvement and modern management methods for improving quality.

Certified Quality Auditor

Topics covered include: management responsibility, audit objectives, audit preparation, audit conduct, audit reporting and basic statistics.

<u>Course</u>	<u>Start</u>	<u>Duration</u>	<u>Member Fee</u>	<u>Nonmember Fee</u>
Certified Quality Engineer Refresher	Early March 2005	10 weeks	\$1100	\$1200
Certified Quality Auditor Refresher	Early March 2005	10 weeks	\$1100	\$1200

Call to arrange for in house training. If people want other courses, please call or e-mail.

ASQ Montreal Section 0401 Course Registration Form

Course: CQE, CSSBB, CQMGr, CQA, CMI, CQT, CRE Fee: _____
Name: _____ Company: _____
Address: _____ Home Address: _____
City: _____ Province/State: _____ Home City: _____ Province/State: _____
Country: _____ Postal Code/ZIP: _____ Country: _____ Postal Code/ZIP: _____

Send form and cheque to:
David Tozer
ASQ Montreal Section 0401 Education Chairman
159 chemin Stillview
Pointe-Claire Québec H9R 2Y1

Questions?
(514) 694-2830
tozerdd@sympatico.ca

2004/2005 SECTION EXECUTIVE

Section Chair:

Bernard Doiron, ASQ CQA
 KAYI, (450) 653-4879, kavi@sympatico.ca

Vice Chair & Environmental:

Mitchell Daudier, Thellen Environment
 (450) 463-0990, info@thellen.ca

Secretary:

Eric Stern, ASQ CQA, Expertech CMSC
 (514) 483-6264, eric@cam.org

Treasurer & Education:

David Tozer, Ph.D., ASQ CQE
 (514) 694-2830, tozerdd@sympatico.ca

Program:

Stephen P. Jones, Eng., (514) 457-5296
leansensei@sympatico.ca

Program Committee members:

Gordon Ayotte, ASQ CQE & SSB

Arrangements & Membership:

Pascale Belanger, ASQ SSBB, NORDX/CDT
 (514) 822-7840, pascale.belanger@nordx.com

Nominating:

Inteaz Alli, Ph.D., ASQ CQA & CHA
 McGill University, (514) 398-7920
inteaz.alli@mcgill.ca

Newsletter:

Raymond E. Dyer, ASQ CQMgr & CQA
 Nortel Networks, (514) 483-5001
redyer@sympatico.ca

Publicity:

B. Grant Gordon, P.Eng., (514) 620-1364
grant.gordon@sympatico.ca

Historian:

Jean-Pierre Amiel, ASQ CQA
 STM, (514) 280-5412

Internet Liaison, Recertification, Certification, Examining, & Audit:

Norman Dickinson, ASQ CQA & CQE
 (514) 334-6102
n.dickinson@alumni.concordia.ca

Six Sigma & Change Management:

Marjaneh Pourmand
 7S Knowledge Express Inc., (514) 249-3049
mpourmand@KnowledgeExpress.ca

Director:

Sam Weissfelner, AIEA, ASQ CSQE & CQA

Projects:

Peter Amsden, ASQ CQE
 Danfoss Turbocor Compressors

Regional Director:

Brenda Fisk, (647) 885-3151, (416) 977-3151

Deputy Regional Director

Emilio Falquero, (514) 694-2766

The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control. In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission "...*(to) advance individual and organizational performance excellence worldwide by providing opportunities for learning, quality improvement, and knowledge exchange.*"

ASQ's Vision Statement :

"A World of Improvement Through the American Society for Quality".

ASQ is a society of individual and organizational members dedicated to the ongoing development, advancement, and promotion of Quality concepts, principles, and techniques. With a network of over 133,000 members in 64 countries, it's initiatives focus on enhancing the quality profession and on quality's role in the marketplace. Leading people with a commitment to quality into action is ASQ's mandate, stemming from the belief that the best way to improve quality is by helping people improve themselves.

The **Montreal Section** was accepted as the 43rd Section of the *American Society for Quality* in 1950 and designated **Section 0401**.

The Montreal Section 0401 Mission :

« To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community. »

<p>Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.</p> <p>Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at redyer@sympatico.ca.</p>	Ad size (8½ x 11 page)	ASQ Member	Non-Member
	1/6 page	\$ 55	\$ 75
	1/4 page	\$ 75	\$ 100
	1/2 page	\$ 135	\$ 165
	3/4 page	\$ 175	\$ 210
	1 page	\$ 200	\$ 240

ASQ Montreal Section thanks our Sustaining Members: Bombardier Aerospace, Hydro-Québec, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !

Come and visit us at <http://www.asqmontreal.qc.ca>

 * Please send feedback to redyer@sympatico.ca. *

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.
Section postal address: P.O. Box 39, Côte Saint-Luc Station, Côte Saint-Luc, Quebec, H4V 1H8
Electronic address of the Section: n.dickinson@alumni.concordia.ca
Editorial team : Raymond E. Dyer
Newsletter Editor : Raymond E. Dyer, Phone : (514) 483-5001, Email : redyer@sympatico.ca
The opinions expressed in the Newsletter are those of the authors, not those of ASQ. Articles may be reproduced if the source is stated.