



Montreal
Section 0401

NEWSLETTER

March 2005, Volume 55, Issue 2

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

The evolution of ISO 14001



DATE: Wednesday, March 9, 2005
TIME: 6:00 PM
PLACE: Hilton Hotel, Dorval Airport
SPEAKER: Mr. Michel Bourbonnière
COST: Members \$30 Non-members \$40

Reserve before 12 PM March 8, 2005
& save \$5 off the event fee !
And, we pay the Parking ! !

More details on the main topics and our
speaker on page 3.

For reservations or information please contact:
Pascale Belanger, by phone at: (514) 822-7840,
or e-mail at: pascale.belanger@nordx.com

LOOKING FOR A CAREER IN QUALITY ?? IF SO, VISIT
OUR CAREER OPPORTUNITIES WEB SITE AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://WWW.ASQMONTREAL.QC.CA)

Inside this issue:

Editor's Corner	2
Word from your Section Chair	2
Welcome to new members	2
Details of next event	3
Program of Events	3
Executive Committee meetings	3
Section Executive	4
ASQ Certification & Recertification	4
Sustaining Members	4
Advertising Rates	4

Have
any
good
ideas
for ASQ event
themes? If
so, please
send them to
Eric Stern at
eric3@videotron.ca !



Knowledge
Get
GET
Noticed
Get Certified



The Editor's Corner

By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor

FEEDBACK

I received some interesting feedback on my last article.

Amongst the comments was the statement "One of the assumptions that may be worth questioning in today's global world is that we need to find a "job" within driving distance from our home. When markets grow astronomically on other continents, maybe we need to find

where the market is and, related to that, in which, by building on our skills and knowledge, we can develop an interest for our services."

While I still insist on stating that these are trying times for the Quality professional, perhaps my friend Eric Stern is right in saying it is but a sign of the times for all workers in this global environment. "The times, they are a changing".

Raymond E. Dyer Q



A word from your Section Chair

By Bernard Doiron, ASQ CQA, Section Chair

Influencing others

In many of our organizations, the Quality department, and the people in that department, are the enemies, or so it would seem. Too often, there are conflicting attitudes. If this is the case, maybe we should look at ourselves and, by changing our attitude, others will more than likely follow suit.

In my readings, I have come across the following excerpt from 'The Quality Management Forum' that, if put into application, will give results.

'The ability to influence others is a valuable com-

modity. In today's business environment, it takes enthusiasm to champion any initiative, including process improvement. When we are able to create an atmosphere of trust, others are more likely to respond favorably to new opportunities and the needs of the organization. Everyone on our team becomes a vital contributor. Our ability to communicate key concepts and be persuasive can accelerate our individual success, as well as the success of our employer. Especially important is our ability to respond to each person from a perspective that honors his or her individuality. The old adage, 'to the person who only has a hammer, every problem looks like a nail,' is applicable here. We need to acknowledge the value of differences in the organization in order to create the standardization we want in our process and products.'

Let's all try to put this into application.

Bernard Doiron Q

Welcome to our new members

By Pascale Belanger, ASQ SSBB, Membership Chair

 We welcome new members: **Stephane Arsenault, Marianne M. Figueira, Hank Karayan, Dana Marinescu, Nutan Kalia Seizer, Carlo F. Tenuta, and Sujikumar Vijayakumar** to our section !

Details of next event

By Mitchell Daudier, Section Vice Chair & Environmental Chair

The presentation will include:

- A bit of history
- The revision framework
- An overview of some of the major changes
- The transition from 1996 to 2004
- Good documentation, etc.

Mr. Michel Bourbonnière

Chef - Performance et Enjeux environnementaux
Direction principal. – Environnement et Affaires
publiques, Hydro-Québec

Michel Bourbonnière has a bachelor degree in Physical Geography (UQAM-1976) and a master degree in Project Management (UQAM-1984). In 1996, he started his career as an analyst in environment for Hydro-Québec. Over the next few years, he held many different positions as specialist, project leader, and manager in environment, in administration, and in the planning and control sectors.

Since 1990, Mr. Bourbonnière has coordinated Hydro-Québec's activities in different environmental

management approaches including audits, indicators, and environmental cost evaluations. At the end of 1996, he was mandated to supervise the implementation of ISO 14001 for all of Hydro-Québec.

Mr. Bourbonnière is currently manager of a unit called *Performance et Enjeux environnementaux* (Environmental performance and issues), within the Direction – Environnement of Hydro-Québec. He is a member of the Canadian Advisory Committee to TC207/SC1 – which is responsible for the ISO 14001 and 14004 standards.

Mr. Bourbonnière played an active role in the development, implementation, and continual improvement of the Environmental Commitment and Responsibility Program of the Canadian Electrical Association.

In 2003, Mr. Bourbonnière became Chairman of the Board of the *Association québécoise de vérification environnementale*, and acts as this association's representative on the *Conseil des ordres professionnels et de l'AQVE*.

Mr. Michel Bourbonnière can be reached at:
bourbonniere.michel@hydro.qc.ca

Upcoming Program of Events

By Stephen P. Jones, Eng., Program Chair

Date, time, and location will be confirmed as we progress into the year. Events are planned for Wednesday evenings and held at the Dorval Airport Hilton Hotel. Watch the Newsletter for further details.

13 April 2005	Annual General Assembly – Your Section's annual report, election of the 2005-2006 Executive Committee officers, and a chance to voice your opinion.
25 May 2005	Acceptance Sampling Plans – Planned speaker is Mr. François Pageau of SNC Technologies. More details to come!

Section Executive Committee (or Leadership Team) meetings

Meetings are held at the Dorval Hilton, starting at 6 PM. The next meetings are scheduled for: 23 March, 27 April, & 11 May 2005. Please note that all dates planned are subject to change. Please call ahead to attend by contacting Section Chair Bernard Doiron at Tel: (450) 653-4879 or Section Secretary Eric Stern at Tel: (514) 483-6264.

Minutes of meetings are available on request for section members. Contact Secretary Eric Stern at eric3@videotron.ca. Section Operating Budget information is also available on request for section members. Contact Treasurer David Tozer at tozerdd@sympatico.ca.

2004/2005 SECTION EXECUTIVE

Section Chair:

Bernard Doiron, ASQ CQA
KAYI, (450) 653-4879, kayi@sympatico.ca

Vice Chair & Environmental:

Mitchell Daudier, Thellen Environment
(450) 463-0990, info@thellen.ca

Secretary:

Eric Stern, ASQ CQA, Expertech CMSC
(514) 483-6264, eric3@videotron.ca

Treasurer & Education:

David Tozer, Ph.D., ASQ CQE
(514) 694-2830, tozerdd@sympatico.ca

Program:

Stephen P. Jones, Eng., (514) 457-5296
leansensei@sympatico.ca

Program Committee members:

Gordon Ayotte, ASQ CQE & SSB

Arrangements & Membership:

Pascale Belanger, ASQ SSBB, NORDX/CDT
(514) 822-7840, pascale.belanger@nordx.com

Nominating:

Inteaz Alli, Ph.D., ASQ CQA & CHA
McGill University, (514) 398-7920
inteaz.alli@mcgill.ca

Newsletter:

Raymond E. Dyer, ASQ CQMgr & CQA
Nortel Networks, (514) 483-5001
redyer@sympatico.ca

Publicity:

B. Grant Gordon, P.Eng., (514) 620-1364
grant.gordon085@sympatico.ca

Historian:

Jean-Pierre Amiel, ASQ CQA
STM, (514) 280-5412

Internet Liaison, Recertification, Certification, Examining, & Audit:

Norman Dickinson, ASQ CQA & CQE
(514) 334-6102
n.dickinson@alumni.concordia.ca

Six Sigma & Change Management:

Marjaneh Pourmand
7S Knowledge Express Inc., (514) 249-3049
mpourmand@KnowledgeExpress.ca

Director:

Sam Weissfelner, AIEA, ASQ CSQE & CQA

Projects:

- Peter Amsden, ASQ CQE
- Danfoss Turbocor Compressors
- Chantale Simard, Videotron

Regional Director:

Brenda Fisk, (647) 885-3151, (416) 977-3151

Deputy Regional Director

Emilio Falquero, (514) 694-2766

The **American Society for Quality (ASQ)** is a not for profit Society incorporated in 1946 as the American Society for Quality Control (ASQC). In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission.

The Montreal Section 0401 Mission :

« *To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community.* »

ASQ Certification & Recertification

Norman Dickinson, ASQ CQA & CQE, Certification & Recertification

ASQ Certifications	EXAM DATES	APPLICATION DEADLINE
CQE, CQA, CSQE, CQIA, CCT	June 4, 2005	April 1, 2005
CQT, CRE, CMI, CHA, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	October 22, 2005	August 19, 2005

Please note: Exam dates may be revised by ASQ at any time. For the latest dates, please contact ASQ at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at telephone: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca.

ASQ Montreal Section thanks our Sustaining Members: *Bombardier Aerospace, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !*

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at redyer@sympatico.ca.

Ad size (8½ x 11 page)	ASQ Member	Non-Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240

Come and visit us at <http://www.asqmontreal.qc.ca>

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.

Section postal address:

P.O. Box 39, Côte Saint-Luc Station, Côte Saint-Luc, Quebec, H4V 1H8

Electronic address of the Section:

n.dickinson@alumni.concordia.ca

Editorial team :

Raymond E. Dyer

Newsletter Editor :

Raymond E. Dyer, Phone : (514) 483-5001, Email : redyer@sympatico.ca

The opinions expressed in the Newsletter are those of the authors, not those of ASQ. Articles may be reproduced if the source is stated.