



Montreal  
Section 0401

# NEWSLETTER

May 2005, Volume 55, Issue 4

**Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.**

## Acceptance Sampling Plans : Selection, Evaluation, Standardization and Outlook



**DATE:** Wednesday, May 25, 2005  
**TIME:** 6:00 PM  
**PLACE:** Hilton Hotel, Dorval Airport  
**SPEAKER:** François Pageau, P.Stat.  
**COST:** Members \$30 Non-members \$40

**Reserve before 12 PM May 24, 2005 & save \$5 !**

*And, we pay the Parking ! !*

**More details on page 3.**

**For reservations or information please contact:  
Pascale Belanger, by phone at: (514) 822-7840,  
or e-mail at: pascale.belanger@beldencdt.com**

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*How good are our ASQ certification exam takers?  
Here are some recent section pass rates:*

*HACCP 2 out of 2  
CQMgr 3 out of 5  
CRE 1 out of 1  
CSSBB 1 out of 1*

*Congratulations to those who made the effort & passed !*



LOOKING FOR A CAREER IN QUALITY ?? IF SO, VISIT  
OUR CAREER OPPORTUNITIES WEB SITE AT  
[HTTP://WWW.ASQMONTREAL.QC.CA](http://www.asqmontreal.qc.ca)



## *The Editor's Corner*

*By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor*

### **WHAT DO YOU WANT YOUR NEWSLETTER TO BE?**

Every once in awhile, your section Leadership Team reviews what we think you want the newsletter to be. Some sections and divisions, to reduce costs and respond to what they felt was a growing trend, have even gone as far as to go with only electronic versions. Reactions have varied, however, it appears many members still prefer a hard copy version to an electronic one.

To try to satisfy you, and also potentially reduce costs, we would like to know how you feel. Would you prefer an electronic newsletter only or

would you rather keep your hardcopy version? While you're at it, tell us also what you would like to see and what you would prefer we drop. It is our sincere wishes to satisfy, as well as we can, the needs of our members but we can't improve unless we get feedback. In the case of going electronic, we also need to use your feedback to influence ASQ for it to be manageable.

Please send your comments via e-mail to [redyer@sympatico.ca](mailto:redyer@sympatico.ca) or leave me a message at (514) 818-7410.

Before signing off until September, the team wishes you a Quality Summer and awaits your feedback. We will use this feedback in our planning for next year.

**Raymond E. Dyer**



## *A word from your Section Chair*

*By Bernard Doiron, ASQ CQA, Section Chair*

### **Planning for next year !**

With the election of the new officers, we are now looking forward to next year. We are especially interested in any program suggestions you may have. Now is the time to make us aware of any special interests you may have or speakers you have heard

of that the section would enjoy hearing from. In June, the Leadership Team will meet to plan and establish the program for 2005 - 2006.

We have also started making plans for a major event in May 2006 with the partnership of Section 0404. Watch for details in future communications.

I want to thank you all for the renewed confidence that you have given us. We will try our very best to fulfil our responsibilities and meet your expectations.

**Bernard Doiron**

## *Welcome to our new members*

*By Pascale Belanger, ASQ SSBB, Membership Chair*

**We welcome new members: Kaiss Bamri, Stephane Daigneault, Tanima Ghosh, Praduman Khayargoli, Sarit Maor, Barry Martin, Rejean Rheaume, Michel Robillard, Marc Bourdeau, Marc Chabot, Mingbin Chen, Erdal Kilinc, Jason Larocque, Mpiana B. Matala, Fernando Miranda, & Kuralenthi Narayanan to our section !**

## Details of next event

By Raymond E. Dyer, ASQ CQMgr & CQA

The development of acceptance sampling inspection plans, as we know them today, was initiated in the 1920s. Although sometimes depicted as an out-dated quality tool, they are still very much in use. Customer specifications often mandate that product be inspected using acceptance sampling standards such as ISO-2859, ISO-3951, or some national equivalent standards, e.g. ANSI/ASQ Z1.4, ANSI/ASQ Z1.9, etc.

The goal of this presentation is to promote the correct use of these sampling standards, including the application of the switching rules, and to heighten awareness of the statistical properties and practical implications of acceptance sampling plans. Topics covered will include:

- Correct navigation through ISO-2859 and ANSI/ASQ Z1.4;
- Performance measures of acceptance sampling plans;
- Overview of ISO-3951;
- Other types of sampling plans and corresponding standards;
- Special considerations arising from real-life inspection problems;
- Role of acceptance sampling in the 21<sup>st</sup> century.

### Mr. François Pageau

François Pageau is Principal Statistician and Senior Quality Advisor at SNC Technologies. With twelve years experience in the manufacturing sector, his fields of activities include industrial applications of statistics such as: design of experiments, sampling inspection, process control and reliability. In addition to his role of scientific collaborator on various research and development projects, François teaches applied statistics and six sigma methodology courses internally. He also provides advice to senior management on quality strategy and continuous improvement initiatives.

- François received his M.S. in mathematics and B.S. in statistics from Université Laval. Before joining SNC Technologies, he worked on census data quality issues as a Methodologist at Statistics Canada, and as a Statistical Consultant at the Statistics Consulting Services of the Department of Mathematics and Statistics of Université Laval. François is President-Elect of the Business and Industrial Statistics Section of the Statistical Society of Canada. He is also a Senior Member of the American Society for Quality (ASQ), holding the following ASQ certifications: CQE, CRE, CSQE, CSSBB, CQA, CHA, CQT, CCT, CMI, CQIA, CQMgr.



## QMI Training



### NEW

#### ISO 9001:2000 Quality Management

**Process Auditing:** Examine the principles in-depth and learn how to plan and conduct process based audits.

**Customer Satisfaction:** This is geared to anyone directly or indirectly involved in meeting (and exceeding) ISO 9001:2000 requirements specifically relating to Customer Satisfaction.

**HACCP Essentials:** Learn about HACCP based food safety management systems, including information on current food laws, regulations and consumer demands.

#### Establishing and Implementing an Integrated Quality, Environmental and Safety Management System

Understand the common and unique requirements of each system and how to combine these into a single functional system.

#### Health Care

##### ISO 13485 Medical Devices — Transition:

Examines the key requirements and significant changes in the new ISO 13485: 2003.

**Auditing Infection Control:** Designed for anyone involved with managing or conducting audits based on CSA Z317-03 standard — Infection Control During Construction or Renovation of Health Care Facilities.

#### ALSO OFFERED:

Essentials/Fundamentals, Internal and Lead Auditor Training for:

- ISO 9001: 2000 Quality Management
- ISO 14001 Environmental Management
- OHSAS 18001 — Occupational Health & Safety Management

#### On-Site Training

QMI, a division of CSA Group, offers training sessions year-round, as well as the option of having this training delivered on-site at your preferred location. The CSA Learning Centre manages the delivery of all QMI training courses. Request an "on-site quote" from the CSA Learning Centre at <http://learningcentre.csa.ca>.

### CSA Learning Centre

Look to the CSA Learning Centre to provide comprehensive training materials and seminars to help you learn more about standards, their requirements, and how they are applied. Our seminars, training products and technical services are the product of the expertise and technical knowledge supplied by our valued committee members, QMI auditors, CSA engineers and technical staff.

Training & Registration details available:

<http://learningcentre.csa.ca>

1-800-463-6727

514-428-2418

[seminars@csa.ca](mailto:seminars@csa.ca)

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The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control (ASQC). In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission.

**The Montreal Section 0401 Mission :**

« *To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community.* »

<b>ASQ Certification &amp; Recertification</b>		
<i>Norman Dickinson, ASQ CQA &amp; CQE, Certification &amp; Recertification</i>		
<b>ASQ Certifications</b>	<b>EXAM DATES</b>	<b>APPLICATION DEADLINE</b>
CQE, CQA, CSQE, CQIA, CCT	June 4, 2005	April 1, 2005
CQT, CRE, CMI, CHA, CQA-Biomedical, Certified Quality Manager, Six Sigma Black Belt	October 22, 2005	August 19, 2005

*Please note: Exam dates may be revised by ASQ at any time. For the latest dates, please contact ASQ at 1-800-248-1946.*

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at telephone: (514) 334-6102 or e-mail: [n.dickinson@alumni.concordia.ca](mailto:n.dickinson@alumni.concordia.ca).

**ASQ Montreal Section thanks our Sustaining Members: *Bombardier Aerospace, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !***

<b>R</b> ates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.  Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at <a href="mailto:redyer@sympatico.ca">redyer@sympatico.ca</a> .	Ad size (8½ x 11 page)	ASQ Member	Non-Member
	1/6 page	\$ 55	\$ 75
	1/4 page	\$ 75	\$ 100
	1/2 page	\$ 135	\$ 165
	3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240	

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The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.

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