



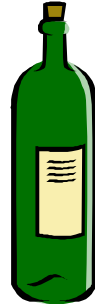
Montreal
Section 0401

NEWSLETTER

January 2006, Volume 56, Issue 1

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

Plant visit of the SAQ



DATE: Wednesday, January 25, 2006
TIME: 6:00 PM sharp, please arrive before
**PLACE: SAQ, 7500 Tellier (Located close to
Louis Hippolite Tunnel Complex)**
COST: \$15 (not including cost for food)

Preregistration is a must! Limit of 30 participants. Please register at least 2 days in advance !

Food (SAQ cafeteria) will be extra.

See how the SAQ functions, their QMS & EMS. Here is a great opportunity to see another industry's practices.

More details on page 3.

Bring your business cards and network!

**For registrations please contact:
 Chantale Simard, by phone at: (514) 380-7415,
 or e-mail at: chantale.simard@videotron.com**

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LOOKING FOR A CAREER IN QUALITY ?? IF SO, VISIT
 OUR CAREER OPPORTUNITIES WEB SITE AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://WWW.ASQMONTREAL.QC.CA)

**Knowledge
 Get
 CERTIFIED
 Noticed
 Get Certified**



The Editor's Corner

By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor

POTENTIAL

I was recently caught, **AGAIN**, by a hoax. This one in-

involved a supposed 1954 photograph of what scientists from RAND thought the "home computer" could look like in 2004. The photo showed an enormous wall unit of dials, gauges, levers, a very large keyboard, and a huge steering wheel.

I was so impressed at how far off the photo was from the mark, that I sent out, to **64** of my colleagues, a note stating that I had received this photo from a friend and that not only was it interesting, it also went to show that:

We often underestimate the potential, both good & bad, of what we can achieve.

Success is not only about asking why we do things, it's also about asking why not. Keep an open mind, innovate, & always concern yourself about the quality of our efforts to make our-

selves, our environment, our company, & our world a better place for all.

Even with the few comical remarks from my colleagues, I remained pleased with the message I sent. Unfortunately, some of the message got a little lost after it was brought to my attention, and I had to advise all **64** colleagues, that the photo was unfortunately a hoax, see:

<http://www.snopes.com/inboxer/hoaxes/computer.asp>

Normally, I try to watch out for these kind of things. However, I am of a trusting nature and get easily tricked into believing what I am told unless I am specifically looking to challenge it.

OK, so I look silly **AGAIN**. So what?! Everyone had a good laugh, including myself, and it got some attention. Now, what would really make it great is that a few individuals actually retained the message I was trying to make:

Never underestimate the potential of what you can achieve!

Send comments to redyer@sympatico.ca.

Raymond E. Dyer



A word from your Section Chair

By Bernard Doiron, ASQ CQA, Section Chair

Welcome to 2006 !!

I hope your holiday season was pleasant and offered an opportunity to pause in reflection and prepare for the New Year.

Speaking of the New Year, your Executive Team is still hard at work to bring you, hopefully, nothing but the best. The Nominating Committee is going

full steam ahead to get people involved in the 2006 – 2007 Executive Team which will be elected during the April 2006 General Assembly. We still need new people and new ideas around the table. Should you have some time to give and be interested, please let us know. We'll gladly accept whatever you can give.

According to the Bylaws, this is my last stretch as Chair. I will regretfully finish my mandate at the end of June 2006. It has been an honour to be part of this team and I sincerely say Thank You.

Bernard Doiron



Welcome to our new members

We welcome new members: Andre Archambault, Eric Charest, Jinxing Xiao, Lei Yan, Alex Man-Hing Au, Farshid Behmardi-Kalantari, Silvia I. Ponce, & Syed Subzwari to our section !

Details of next event

By Eric Stern, ASQ CQA, Program Chair

Invitation to the SAQ plant visit

Our ASQ Section has decided, once again, to organize plant visits. The goal is to give our members the opportunity to see, first hand, how other organizations function and learn in a practical environment. This is a change from our traditional evening dinner / guest speaker presentation.

This time we have organized a visit of the Société des Alcools du Québec (SAQ) Headquarters. It is an opportunity to see one of the most advanced alcohol testing laboratories and take a look at their enormous warehousing and bottling facilities. A superior quality and environmental management system enables the SAQ to provide products that we can safely rely on. You do not have to be in the same industry to be able to exchange information that could be mutually beneficial.

When

The visit will take place January 25th. The SAQ limits the number of guests to 30 maximum. For this reason, you need to pre-register at least 2 days in advance with Chantale Simard, by phone at: (514) 380-7415, or e-mail at:

chantale.simard@videotron.com .

The cost of participation is \$15.

Food will be available at your cost at the SAQ cafeteria.

Where

We need to be at the security gate of the parking lot at 7500 Tellier at 6 PM sharp in order to be admitted to the facility. Addi-

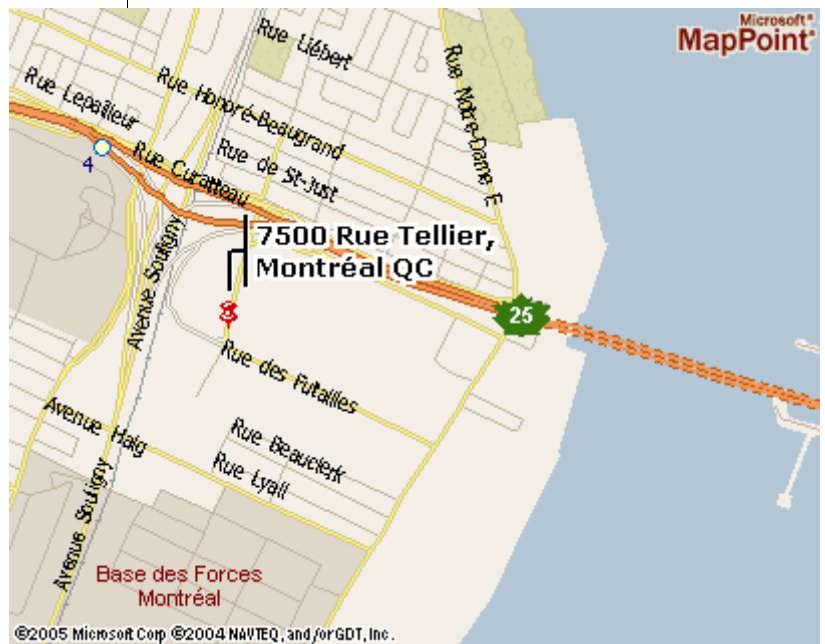
tional parking spaces are available across the street at 7501 Tellier and around the corner at 2021 rue des Futailles where there is a “Bulk wine self-service – Vin en vrac”.

We plan to start the visit at 6:15 PM, take a break for supper at 7 PM when the cafeteria opens, and then finish the visit.

Bus &/or Metro

If using the bus &/or metro is your preference, you can go to the following STM website and get your trip planned for you:

<http://www.stm.info/English/azimuts/a-index.htm>



Upcoming Program of Events

By Eric Stern, ASQ CQA, Program Chair

Date, time, and location will be confirmed as we progress into the year. Most events are planned for Wednesday evenings and are held at the Dorval Airport Hilton Hotel. Watch the Newsletter for further details.

| | |
|---------------|---|
| 15 Feb 2006 | Supply Chain Quality Management – Speaker TBD |
| 15 March 2006 | Aerospace Quality – AS 9100 – Planned speaker is Mr. Roger Ritterbeck of QMI. |
| 19 April 2006 | Annual General Assembly – Your Section’s annual report, election of the 2006-2007 Executive Committee officers, and a chance to voice your opinion. |
| 12 May 2006 | Joint Quality Conference on “Ethics & Performance” with ASQ Section 0404 – More details to come! |

Section Management Process (SMP) Recognition

Last issue, Section Chair Bernard Doiron wrote to you about our ASQ Montreal Section 0401 recently being recognized as having achieved various levels of recognition for our Section Management Process. Below is a photograph, taken by our Section Historian Jean-Pierre Amiel, of Canadian Regional Director Brenda Fisk presenting the SMP Excellence Award to members of the 2003/04 Section Executive that attended our September 2005 event. From left to right: David Tozer, Raymond Dyer, Bernard Doiron, Brenda Fisk, Mitchell Daudier, and Eric Stern.

Raymond E. Dyer



Nominations for 2006/2007

As indicated by Section Chair Bernard Doiron, the Nominating Committee, chaired by Inteaz Alli, has started exploring potential candidates for our 2006/2007 Executive Committee Leadership Team. They will be formalizing a slate of candidates for the four Officer positions to be submitted at our 19 April 2006 Annual General Assembly, i.e. Section Chair, Vice Chair, Secretary, and Treasurer. Candidates nominated for these positions are usually section members that have some experience and have also spent some time, not necessarily lots, on the executive. For example, two of our current officers had only recently joined our team the year before.

So if you're interested in and dedicated to helping out the team, many interesting opportunities exist. Just contact Section Chair Bernard Doiron &/or Nominating Chair Inteaz Alli.

Raymond E. Dyer

Section Executive Committee (or Leadership Team) meetings

Meetings are held at different locations, starting at 6 PM. The next meetings are scheduled for 1 Feb, 1 March, 5 April, 3 May, & 7 June 2006. Please note that all dates planned are subject to change. Please call ahead to attend by contacting Section Chair Bernard Doiron at Tel: 1-450-776-2240 or Section Secretary Pascale Belanger at Tel: (514) 822-7840.

Note: Available on request for section members only are minutes of section executive meetings (contact Secretary Pascale Belanger at pascale.belanger@beldencdt.com) and section operating budget information (contact Treasurer Gordon Ayotte at gordon.ayotte@gmail.com).

Your section's events this year

Your Section Executive Committee Leadership Team goes through many efforts to propose, choose, and plan out events we hope will interest and bring value to you. So far this year, we've had events on:

- Basic Quality Tools (Sept 2005) facilitated by David Tozer,
- Human Side of Quality (Oct 2005) presented by Eric Stern, and
- Introduction to Lean Enterprise concepts and tools (Nov 2005) presented by Steve Jones.

From these events, we hope many lessons were learned, valued contacts made, and time invested was well enjoyed. In the 2006 portion of this year's mandate, the team has taken on certain activities that had been abandoned in the past few years for a variety of reasons. For example, this month, we have planned a plant visit of the SAQ. In May 2006, we are planning for a larger than usual "Ethics & Performance" conference with fellow ASQ Section 0404. Note that this conference is planned to be a Friday day event rather than a Wednesday evening event.

What works for you? What are you interested and would participate in? We want and need your feedback if we are to continue delivering you value for your membership.

Send comments to redyer@sympatico.ca , Raymond E. Dyer ☞

ASQ Montreal Section Education Program 2005-2006

By David Tozer, Ph.D., ASQ CQE & SSBB, Education Chair

Having ASQ certification gives you an edge in the market and can increase your income.

ASQ and McGill University are jointly sponsoring some courses this year.

Joint ASQ / McGill Courses

| <u>Course</u> | <u>Start</u> | <u>Duration</u> | <u>Member Fee</u> | <u>Nonmember Fee</u> |
|--------------------------------------|--------------------|-------------------|-------------------|----------------------|
| Certified Quality Engineer Refresher | 18:00 7 March 2006 | 10 weeks, 1/ week | \$1100 | \$1200 |

Registration: Myrosia Cap, (514) 398-7201, mmm.mecheng@mcgill.ca
Questions: David Tozer: (514) 694-2830, tozerdd@sympatico.ca

ASQ Courses

| <u>Course</u> | <u>Start</u> | <u>Duration</u> | <u>Member Fee</u> | <u>Nonmember Fee</u> |
|-------------------------------------|---------------------|------------------|-------------------|----------------------|
| Certified Quality Auditor Refresher | 18:00 21 March 2006 | 7 weeks, 1/ week | \$810 | \$900 |

ASQ Course Registration Form

Course: CQA

Fee: _____

Name: _____

E-mail: _____

Company: _____

Phone: _____

Address: _____

Home Address: _____

City: _____ Province/State: _____

Home City: _____ Home Province/State: _____

Country: _____ Postal Code/ZIP: _____

Home Country: _____ Home Postal Code/ZIP: _____

Send form and cheque, payable to ASQ Montreal Section 0401, to:

David Tozer

ASQ Montreal Section 0401 Education Chair

159 chemin Stillview

Pointe-Claire, Québec, H9R 2Y1

Questions?

(514) 694-2830

tozerdd@sympatico.ca

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Regional Director:

Brenda Fisk, (613) 926-1656

Deputy Regional Director

Emilio Falquero, (514) 694-2766

The **American Society for Quality (ASQ)** is a not for profit Society incorporated in 1946 as the American Society for Quality Control (ASQC). In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission.

The Montreal Section 0401 Mission :

« *To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community.* »

ASQ Certification & Recertification

| ASQ Certifications | EXAM DATES | APPLICATION DEADLINE |
|---------------------------------------|-------------------|-----------------------------|
| CBA, CHA, CMQ/OE, CMI, CQT, CRE, SSBB | March 4, 2006 | January 27, 2006 |
| CCT, CQA, CQE, CQIA, CQPA, CSQE | June 3, 2006 | April 7, 2006 |
| CBA, CHA, CMQ/OE, CMI, CQT, CRE, SSBB | October 21, 2006 | August 18, 2006 |

Please note: Exam dates may be revised by ASQ at any time. For the latest dates, please contact ASQ at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at telephone: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca.

ASQ Montreal Section thanks our Sustaining Members: *Bombardier Aerospace, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !*

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at redyer@sympatico.ca.

| Ad size (8½ x 11 page) | ASQ Member | Non-Member |
|---------------------------|------------|------------|
| 1/6 page | \$ 55 | \$ 75 |
| 1/4 page | \$ 75 | \$ 100 |
| 1/2 page | \$ 135 | \$ 165 |
| 3/4 page | \$ 175 | \$ 210 |
| 1 page | \$ 200 | \$ 240 |

Come and visit us at <http://www.asqmontreal.qc.ca>

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.

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