



Montreal
Section 0401

NEWSLETTER

February 2006, Volume 56, Issue 2

Our objective: To increase awareness, interest, and involvement in Section activities and quality-related subjects.

Supply Chain Quality - The big picture -



Connect the dots to drive Quality and Producibility through the Supply Chain – The Pratt & Whitney Canada Way

- DATE: Wednesday, February 15, 2006**
TIME: 6:00 PM
PLACE: Hilton Hotel, Dorval (PET) Airport
SPEAKER: Avrum Goldman, B.Eng., M.Eng., OIQ, Manager, Supply Chain Quality, Pratt & Whitney Canada
COST: Members \$40 Non-members \$50

Includes supper and we pay the Parking !!

In this presentation, Mr. Goldman will give an overview of Supply Chain Development. He will link concepts, tools, and teams together to build a comprehensive supply chain development process that “connects the dots” throughout the value chain.

Details on page 3. Bring your business cards and network!

**For registrations or information please contact:
 Chantale Simard, by phone at: (514) 380-7415,
 or e-mail at: chantale.simard@videotron.ca**

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 OUR CAREER OPPORTUNITIES WEB SITE AT
[HTTP://WWW.ASQMONTREAL.QC.CA](http://WWW.ASQMONTREAL.QC.CA)



The Editor's Corner

By Raymond E. Dyer, ASQ CQMgr & CQA, Newsletter Editor

IS THERE REALLY A TIME FOR CHANGE?

Hope I caught your attention. That's what the title of an article is supposed to do. You would think that after almost 3 years as Newsletter Editor, I would have at least mastered that part.

Many of you no doubt thought "of course there is **A** time for change!", especially those of you with an active role in change management; one often associated with Quality professionals.

You're right, there is. However, what I wanted to bring to your attention is that change is always happening. It's just that sometimes there is more of it and other times we want to draw specific attention to it.

An example would be what our Section Chair has just referred to in his word below.

New officers for the 2006/2007 Executive Committee have been nominated by our Nominating Committee. The slate has been presented and approved by the current Section Leadership Team, has been publicized in this newsletter, and

will be formally put forward at our next General Assembly in April. Thereafter, the balance of the 2006/2007 Section Leadership Team, or Executive Committee, will start to take shape. While the positions cannot really be made official until the officers are formally elected, a lot of planning is happening right now in terms of preparing for the succession. That, by the way, is a key Quality principle that involves ensuring continuity.

One of the roles that will be up for grabs will be the Newsletter Editor. I am currently completing my third mandate and will be looking for someone to pass the torch on to. It is a great opportunity to get involved with the Section Leadership Team, to develop communication skills, and to play a role in influencing our Quality network. It requires a reliable commitment as members rely on being advised of upcoming events and various other issues on a timely basis.

If you are interested in this or any other Section Leadership Team role, please advise either myself, Mitchell Daudier (info@thellen.ca), or Bernard Doiron (kayi@videotron.ca).

Send comments to redyer@sympatico.ca .

Raymond E. Dyer



A word from your Section Chair

By Bernard Doiron, ASQ CQA, Section Chair

SECTION CHAIR

It looks like winter has forgotten us for quite awhile now. I am not saying it too loud because it might

still come back with a vengeance.

You will notice an article in this newsletter concerning the upcoming "Changing of the Guard". A slate of indi-

viduals has been proposed by the Nominating Committee. This was done in accordance with our Section by-laws.

Some have decided to stay on for another year, while others will assist in the transition of the new Executive Team. If you would like to be part of the action, just say so. We are always looking for new talent in the team, especially in areas such as the newsletter and other committees.

Bernard Doiron

Welcome to our new members

We welcome new members: Nathalie Gagnon, Natalie Gamolsky, Robert Paulin, & George Stefatos to our section !

Details of next event

By Peter Amsden, Eng., ASQ CQE

Supply Chain Quality

Supply Chain Quality includes four key elements:

- **Quality of First Design:** Using Producibility tools to bridge the gap between what Engineering would like to get and what Manufacturing would like to make. And sometimes Quality of Second, ... or Third, ... or Fourth, ... Design.
- **Conformity Management:** Making what Engineering asked for, day in, day out, with no surprises.
- **Continuous Improvement:** Improving our manufacturing processes, our quality controls, and our business ... forever.
- **Quality Leadership:** Pulling all the elements together to drive the team and see the big picture.

We are drowning in a sea of metrics, thirsting for actionable knowledge. Addressing Quality throughout the value chain identifies real non-quality drivers so that all members of the sup-

ply chain are aligned and on the same team. Finally, building an overall process avoids “flavour of the week” solutions and builds a strong and growing supply chain.

Mr. Avrum Goldman

Avrum Goldman, B.Eng, M.Eng, OIQ is a twenty-year veteran of Gas Turbine Engineering and Quality at Pratt & Whitney Canada. In his role as Manager for Supply Chain Quality, he is responsible for all aspects of Quality, Producibility, and Supply Chain Quality Development for one billion dollars’ worth of aerospace components and materials annually.

Pratt & Whitney Canada

Pratt & Whitney Canada is a world leader in the development of a global aerospace supply chain. Global operations give P&WC a key competitive advantage, and open up both new supply chain opportunities and new markets world-wide. If you would like to know how P&WC builds quality, speed, cost effectiveness, and integrity into their aerospace supply chain, welcome to this event !

Come learn, network, and enjoy yourself !



Management Systems Training



Environmental Management Systems

ISO 14001:2004 EMS Essentials:

Montreal April 18-19, 2006 (Fr.)

ISO 14001:2004 EMS Internal Auditor:

Montreal April 20-21, 2006 (Fr.)

Occupational Health and Safety

OHSAS 18001 Essentials:

Montreal May 30-31, 2006 (Fr.)

OHSAS 18001 Internal Auditor:

Montreal June 1-2, 2006 (Fr.)

Food Safety Management Systems

HACCP Essentials:

Montreal March 1-2, 2006 (Fr.)

ISO 22000 Food Safety Essentials:

Montreal March 6-7, 2006 (Fr.)

Montreal May 2-3, 2006 (Fr.)

Montreal June 5-6, 2006 (Fr.)

ISO 22000 Food Safety Internal Auditor:

Montreal June 7-8, 2006 (Fr.)

Integrated Management Systems

Establishing and Implementing an Integrated Quality, Environmental and Safety Management System:

Montreal February 13-14, 2006 (Eng.)

Auditing Integrated Quality, Environment and Safety management Systems:

Montreal February 15-16, 2006 (Eng.)

Quality Management Systems

ISO 9001: 2000 Fundamentals:

Montreal April 10-11, 2006 (Fr.)

Montreal May 30-31, 2006 (Eng.)

Montreal June 12-13, 2006 (Fr.)

ISO 9001: 2000 for the Internal Auditor:

Montreal April 12-13, 2006 (Fr.)

Montreal June 1-2, 2006 (Eng.)

Montreal June 14-15, 2006 (Fr.)

ISO 9001: 2000 QMS Lead Auditor:

Montreal February 27- March 3, 2006 (Fr.)

THE CHOICE IS YOURS...SCHEDULED OR ON-SITE COURSES

QMI, a division of CSA Group, offers training sessions year-round, as well as the option of having this training delivered on-site at your preferred location. The CSA Learning Centre manages the delivery of all QMI training courses. Request an “on-site quote” from the CSA Learning Centre at <http://learningcentre.csa.ca>.

For further details: <http://learningcentre.csa.ca> 1-800-463-6727 seminars@csa.ca

Slate of officers for 2006/07 Executive Committee

By Inteaz Alli, Ph.D., ASQ CQA & CHA, Nominating Committee Chair

ASQ MONTREAL SECTION 0401 NOTICE

In accordance with Sections 5.4 and 6.1 of our Operating Agreement, the following members have been appointed to the Nominating Committee: Inteaz Alli (Chair), Norman Dickinson, Sam Weissfelner, Chantale Simard, and Raymond Dyer. Also as per Section 6.1 of our Operating Agreement, the Nominating Committee has proposed the following slate of officers for the 2006/2007 Executive.

Section Chair: Mitchell Daudier

Vice Chair: Bernard Doiron

Secretary: Pascale Belanger

Treasurer: Gordon Ayotte



To nominate a different slate of officers, volunteer for a role on the various committees of the Section, or obtain further information, please contact Inteaz Alli at inteaz.alli@mcgill.ca. Nominees for Officer positions can be made by petition of at least 10 members.

Certain other Executive positions and committee chairs must also be filled so please indicate your interest. Please note that, to apply for any Section Executive or Leadership position, you must be a member of the Section in good standing.

Sincerely,

Inteaz Alli - ASQ Montreal Section 0401 Nominating Committee Chair 

Upcoming Program of Events

By Eric Stern, ASQ CQA, Program Chair

Date, time, and location will be confirmed as we progress into the year. Most events are planned for Wednesday evenings and are held at the Dorval Airport Hilton Hotel. Watch the Newsletter for further details.

15 March 2006	Aerospace Quality – AS 9100 – Planned speaker is Mr. Roger Ritterbeck of QMI.
19 April 2006	Annual General Assembly – Your Section’s annual report, election of the 2006-2007 Executive Committee officers, and a chance to voice your opinion.
May 2006	To be determined

Section Executive Committee (or Leadership Team) meetings

Meetings are held at different locations, starting at 6 PM. The next meetings are scheduled for 1 March, 5 April, 3 May, & 7 June 2006. Please note that all dates planned are subject to change. Please call ahead to attend by contacting Section Chair Bernard Doiron at Tel: 1-450-776-2240 or Section Secretary Pascale Belanger at Tel: (514) 822-7840.

Note: Available on request for section members only are minutes of section executive meetings (contact Secretary Pascale Belanger at pascale.belanger@beldencdt.com) and section operating budget information (contact Treasurer Gordon Ayotte at gordon.ayotte@gmail.com).

We need your feedback please !!!

Your Section Executive Committee Leadership Team needs your input and feedback. There are many areas where lively discussions are held on the assumption that we are acting in your best interests. However, many of these assumptions remain very subjective due to lack of data. Here are some areas we'd like your feedback on:

- We've finally organized a plant visit this year. Would you like more of these vs. the regular supper events?
- We're still planning for an all-day Friday conference, however, maybe not in May. Is this of interest to you?
- Many ASQ sections and divisions have moved away from a hardcopy newsletter and are now issuing e-mail newsletters or notifications of web newsletters. Would you mind not getting a mailed hardcopy newsletter?
- We're always looking for new volunteers on the Leadership Team. It's a wonderful development opportunity. Are you interested? If so, what would you like to participate in?



What works for you? We want and need your feedback if we are to continue delivering you value for your membership.

Send your comments, preferably with the subject entitled "Feedback to ASQ", to redyer@sympatico.ca. If you don't use e-mail, please call (514) 818-7410 (office) or (514) 483-5001 (home) and please leave a message if I don't answer.

Raymond E. Dyer



ASQ Montreal Section Education Program 2005-2006

By David Tozer, Ph.D., ASQ CQE & SSBB, Education Chair

Having ASQ certification gives you an edge in the market and can increase your income.

ASQ and McGill University are jointly sponsoring some courses this year.

Joint ASQ / McGill Courses

<u>Course</u>	<u>Start</u>	<u>Duration</u>	<u>Member Fee</u>	<u>Nonmember Fee</u>
Certified Quality Engineer Refresher	18:00 7 March 2006	10 weeks, 1/ week	\$1100	\$1200

Registration: Myrosia Cap, (514) 398-7201, mmm.mecheng@mcgill.ca
 Questions: David Tozer: (514) 694-2830, tozerdd@sympatico.ca

ASQ Courses

<u>Course</u>	<u>Start</u>	<u>Duration</u>	<u>Member Fee</u>	<u>Nonmember Fee</u>
Certified Quality Auditor Refresher	18:00 21 March 2006	7 weeks, 1/ week	\$810	\$900

ASQ Course Registration Form

Course: CQA Fee: _____

Name: _____ E-mail: _____

Company: _____ Phone: _____

Address: _____ Home Address: _____

City: _____ Province/State: _____ Home City: _____ Home Province/State: _____

Country: _____ Postal Code/ZIP: _____ Home Country: _____ Home Postal Code/ZIP: _____

Send form and cheque, payable to ASQ Montreal Section 0401, to:

David Tozer
 ASQ Montreal Section 0401 Education Chair
 159 chemin Stillview
 Pointe-Claire, Québec, H9R 2Y1

Questions?
 (514) 694-2830
tozerdd@sympatico.ca

2005/2006 SECTION EXECUTIVE

Section Chair:

Bernard Doiron, ASQ CQA
KAYI, 1-450-776-2240, kayi@videotron.ca

Vice Chair & Environmental:

Mitchell Daudier, Thellen Environnement
(450) 463-0990, info@thellen.ca

Secretary:

Pascale Belanger, ASQ SSB, B,
NORDX/CDT, (514) 822-7840
pascale.belanger@beldencdt.com

Treasurer:

Gordon Ayotte, ASQ CQE, CQMgr, & SSB
(514) 528-5142, gordon.ayotte@gmail.com

Audit & Education:

David Tozer, Ph.D., ASQ CQE & SSB
(514) 694-2830, tozerdd@sympatico.ca

Program & Arrangements:

Eric Stern, ASQ CQA, Expertech CMSC
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Jean-Pierre Amiel, ASQ CQA
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Sam Weissfelner, AIEA, ASQ CSQE & CQA

Regional Director:

Brenda Fisk, (613) 926-1656

Deputy Regional Director

Emilio Falquero, (514) 694-2766

The American Society for Quality (ASQ) is a not for profit Society incorporated in 1946 as the American Society for Quality Control (ASQC). In 1997, the Society changed its name to the American Society for Quality (ASQ) to better reflect its mission.

The Montreal Section 0401 Mission :

« *To promote and enhance the quality profession by providing support to our Section membership, offering information, educational programs and events, and promoting the awareness and value of quality in the community.* »

ASQ Certification & Recertification

<i>ASQ Certifications</i>	<i>EXAM DATES</i>	<i>APPLICATION DEADLINE</i>
CBA, CHA, CMQ/OE, CMI, CQT, CRE, SSB	March 4, 2006	January 27, 2006
CCT, CQA, CQE, CQIA, CQPA, CSQE	June 3, 2006	April 7, 2006
CBA, CHA, CMQ/OE, CMI, CQT, CRE, SSB	October 21, 2006	August 18, 2006

Please note: Exam dates may be revised by ASQ at any time. For the latest dates, please contact ASQ at 1-800-248-1946.

For members interested in preparing their journals for recertification, please contact Norman Dickinson, Recertification Chair, at telephone: (514) 334-6102 or e-mail: n.dickinson@alumni.concordia.ca .

ASQ Montreal Section thanks our Sustaining Members: *Bombardier Aerospace, L-3 Communications MAS (Canada) Inc, Novaxa Consulting, and QMI !*

Rates apply for placing a black & white ad in one Newsletter issue only. Discounted rates are available for the same ad in multiple issues.

Contact Raymond E. Dyer, Newsletter Editor, at (514) 483-5001 or e-mail at redyer@sympatico.ca .

Ad size (8½ x 11 page)	ASQ Member	Non-Member
1/6 page	\$ 55	\$ 75
1/4 page	\$ 75	\$ 100
1/2 page	\$ 135	\$ 165
3/4 page	\$ 175	\$ 210
1 page	\$ 200	\$ 240

Come and visit us at <http://www.asqmontreal.qc.ca>

The ASQ Montreal Section 0401 *Newsletter* is prepared by its members and published for its members.

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